



## Refund Policy

If your product qualifies for a refund, contact [sales@classapps.com](mailto:sales@classapps.com) or call 800-774-4876 x1 to request a refund. SelectSurvey.NET offers a 30 day money back guarantee on all products, except for source code. The refund must be requested within 30 days of purchase.

### Products available for refund:

- 30 day money back guarantee for all products excluding source code:
  - SelectSurvey.NET Server Software
  - ActiveLogic Add-On
  - ResponseLogic Add-On
  - ActiveDirectory Add-On
  - Poll Add-On
  - Universe Add-On

### Products NOT available for refund:

- Source Code Add-On
- Technical Support
- Consulting
- Support Renewal
- OEM Licenses or Fees
- SaaS Hosting Fees or Service
- SSL Certificates

For any questions, please contact [sales@classapps.com](mailto:sales@classapps.com) or call 800-774-4876 toll free, or 913-544-3002 international.