

Select Survey NE

Power User Training



SelectSurvey.NET Power User Training

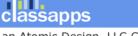
Updated 5-31-2024 to add Text to Speech Features, SMS Features, and QR Code Features.

Last updated 11-15-2023 to add Universal Email feature and 2 factor auth feature

This course covers advanced features and should follow completion of the Basic Training for the SelectSurvey application.

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Course Outline

- Advanced Survey Design:
 - Database Dropdown Question Populated from Database
 - Database Dropdown Question Populated from Web Service
 - Calculated Question Type
 - \circ $\,$ Adding HTML in question text $\,$
 - How to add images to question answer options
 - How to add tooltips to question text
 - \circ $\;$ Timed and Scored Survey Design





- Advanced Piping Tokens:
 - Pre-populating a survey with email list tokens
 - Pre-populating a survey with user tokens
- Deploying survey with Email List containing survey login/password
- Deploying a survey with 3rd party email deployment such as Constant Contact
- Hidden Fields
- Dynamic Tokens
- Advanced Reporting
- Application Wide Settings Options
- Admin Tools
- Kiosk Admin
- Obtaining Technical Support Resources





Advanced Survey Design:

Text to Speech Features

The surveys work out of the box with the NVDA and JAWS screenreaders. In addition to that, you have the option to show a speaker button/icon to speak the question text via computer voice automatically, or pre-recorded AI video or audio.

Click "Review Text to Speech Options" on the edit item page **after** you created and saved the question (the question text is required in order to automatically generate your audio.

test with automatic.
31
inter the question alias. Enter alternate text for use in the reports. If blank, the actual que
nter the sub-text. Enter informational or additional text to display below the question.
REVIEW TEXT TO SPEECH OPTIONS

Select "Automatic on demand generated text to speech (Default)" for the easiest way to add text to speech audio. Then click "SAVE". That's it!





Add Text To Speech Item Feature Upload or specify automatic text to speech features.
Question Text: test with automatic.
Select the Text To Speech Feature for this question: Automatic on-demand generated Text To Speech (default) None
Upload the pre-recorded video or voice file: (Only if p Automatic on-demand generated Text To Speech (default) Due to security policy, no externally linked files are allov Pre-recorded Video Pre-recorded Voice Pre-recorded Voice
.MP3 and .MP4 ONLY
Choose File No file chosen Upload
Current pre-recorded video/voice file:
Cancel Save

If you want to get fancy with **AI generated video characters**, then select "Pre-recorded Video".

Then generate your AI character with Runwayml.com click "Lip Sync", upload your face image generated from Midjourney.com by typing a prompt like "ultra realistic multi-cultural futuristic teacher". Paste in the question text into runwayml lip sync and click "generate". Right click the video and click download. In SelectSurvey Click "choose file" and pick this .mp4 file, then click "Upload". Now when the survey respondent clicks the "speak" button it will play this video. That's it!

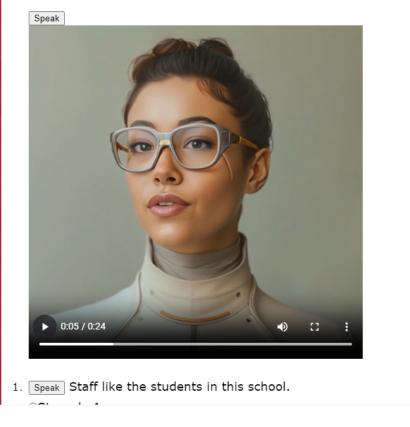
For AI generated voice only options (no video), select "Pre-recorded Voice", then "choose file" and select the .mp3 file generated by VEED.io where you paste in the question text, pick the voice, then download the audio file. In SelectSurvey Click "choose file" and pick this .mp3 file, then click "Upload". Now when the survey respondent clicks the "speak" button it will play this audio. That's it!





How strongly do you agree or disagree with the following statements about this school? Mark One Response

Throughout the survey, "This school" means activities happening in school buildings, on school grounds, on school buses, and at places that hold school-sponsored events or activities. Unless otherwise specified, this refers to normal school hours or to times when school activities/events were in session.



Primary Validation

Using the open ended one line question type you can add custom validation such as regex to validation or match the inputted text to a specified format.

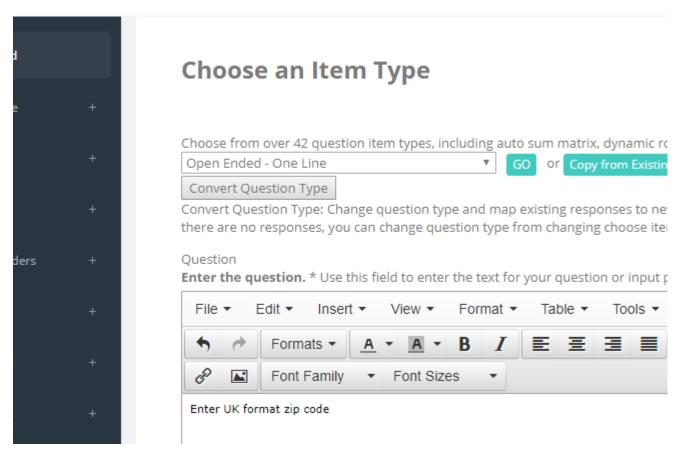
UK zip code validation:

1) Add an open ended one line question to the survey:





TSURVEY.NET V5.0

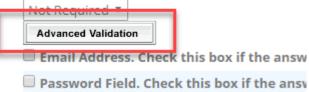


 \triangle

2) click "Advanced Validation"

Validation Options Required Validation

Required=Question answer is required to conti Not Required=Question answer not required to Warning=Respondent will be warned that the c Note: Matrix Option buttons validate that every









3) Choose "CORE: Regular Expression Validation" then click "GO"

Choose from Validation Library:

CORE: Regular Expression Validation	Go

4) Enter the regex per the example (use an online regex tester if you need to) Select the action from the drop down that you want to trigger the validation (when they click next in the survey (onsubmit), or when their mouse leaves the field (onblur), then click "ADD" to add the validation.

Enter the regular expression matching pattern using RegExp() constructor format. Example 1: \\d Example 2: /\d/ (see regex tester in left menu) Example 3: ^[a-zA-Z0-9]+\$ (only letters and numbers) /^[a-zA-Z]{1,2}([0-9]{1,2} |[0-9][a-zA-Z])\s*[0-9][a-zA-Z]{2}\$/

Specify Alert Text:

Type in the text that you want to pop up when validation fails. Note: do not use apostrophes.

Please enter a valid UK Zip Code

Select Event which will trigger this Validation:

The event is what will kick off the javascript validation.	
onBlur (The input focus was lost on item)	Add

5) Click "SAVE"

Item Validation Saved Successfully.



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Example 3: ^[a-zA-Z0-9]+\$ (only letters and numbers) /^[a-zA-Z]{1,2}{[0-9]{1,2}|[0-9][a-zA-Z]}\s*[0-9][a-zA-Z]{2}\$/

Specify Alert Text:

Type in the text that you want to pop up when validation fails. Note: do not use apostrophes. Please enter a valid UK Zip Code

Select Event which will trigger this Validation:

The event is what will kick off the javascript validation.

 onBlur (The input focus was lost on item)

Current Validations for this Item:

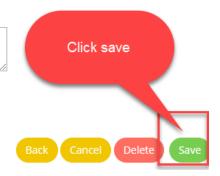
Top level item validation: (Note: alternatively, you can directly edit the javascript in this box and click save.) Example (pasting this in the below box, then click save):

onblur="this.value = this.value.toUpperCase();"

The above will change all the text in the box to upper case after the input box loses focus.

onBlur="ValidateValueRegEx(document.forms[0].QID2395.value,//^[a-zA-Z]{1,2}[[0-9]{1,2}|[0-9][a-zA-Z]]\s*[0-9][a-zA-Z]{2}\$//g,'Please enter a valid UK Zip Code')"}

▼ Add





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Enter the regular expression matching pattern using RegExp() constructor format. Example 1: \\d Example 2: /\d/ (see regex tester in left menu) Example 3: ^[a-zA-Z0-9]+\$ (only letters and numbers) /^[a-zA-Z]{1,2}([0-9]{1,2}|[0-9][a-zA-Z])\s*[0-9][a-zA-Z]{2}\$/

Specify Alert Text:

Type in the text that you want to pop up when validation fails. Note: do not use apostrophes.



Select Event which will trigger this Validation:

The event is what will kick off the javascript validation.	
onBlur (The input focus was lost on item)	Add

Database Dropdown Question – Database Option

Choice – Database Dropdown

The database dropdown question serves as a direct database query to a lookup table to fill a drop down box.

To add a database dropdown question you will need to format a T SQL Query that returns results that can populate the dropdown box.

The query needs to be formatted specifically with "ItemValue" and "ItemDisplay".

The "ItemValue" is the value that gets stored in the database when the respondent chooses this answer, typically the ID or identifier of the display value. The "ItemDisplay" is the value that shows in the drop down box to the respondent.

You can use any token in the query as shown in the example, or no tokens at all.

An example with a hidden field token is:



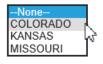


SELECT full_state AS ItemDisplay, state_abbr AS ItemValue FROM _state where full_state='##HD=LocationState###'

An example without a token is:

SELECT full_state AS ItemDisplay, state_abbr AS ItemValue FROM _state order by full_state

2. database dropdown question type.



🛄 Re	esults 🛅 Messag	ges	
	state_abbr	state_id	full_state
1	KS	1	KANSAS
2	MO	2	MISSOURI
3	CO	3	COLORADO





Question

Enter the question. * Use this field to enter the text for your question or input prompt. Font family B I U AB€ ≣ ≣ ≣ Format Font size + 👗 🗈 🛍 🛍 | 🗄 🗄 | 🚎 🚎 🗰 | 🤊 🤨 | 📨 👾 U 💆 🍼 🞯 💷 | 🛐 💿 🗟 | 🗛 • 💇 • 🖬 | 🔤 🖃 | 🚰 🖶 | ¹/11. m² 1⁴/11 | 🖼 | 🔲 - 📿 🛄 | ×, ×' | Ω 📼 | 🚭 | ¹/11. ¹¹/12 | 10005 | 🐼 Select the survey: Enter Question Text here Enter the guestion alias. Enter alternate text for use in the reports. If blank, the actual guestion will be displayed. Enter the sub-text. Enter informational or additional text to display below the question. Select Database Connection Show Database Filter Button Check to show database filter button that will launch filter selection por up to filter question item answers. Select the database connection DSN: (add these in admin tools) StudioDReader ٠ Add Database DSN Connections Enter the SQL. *The SQL must contain two columns aliased as ItemValue and ItemDisplay. Enter database ItemDisplay will be the value shown in the dropdown, ItemValue will be the answer recorded in *ex: SELECT Country AS ItemDisplay, Country AS ItemValue FROM Countries query The SQL can contain a piping token, for example: WHERE (dbo.myTable.myID = ###442###) tem 442 in your survey In the above example the piping token "###442###" would be replaced with the item answer value o database. select top 5 title as ItemDisplay, title as ItemValue from sur survey

Database Dropdown Question – Web Service Option

Choice – Database Dropdown

Below is an example of how to populate a "Database Dropdown" question type from a public or third party Soap 1.2 web service.

In order to populate a dropdown from web service you must first create a "Web Service Token" the same way you create a "Database Token". Token creation pages can be accessed from "Admin Tools" or from the link "Manage Tokens" on the "Create/Edit Item" page in modify survey page.

Below is

this





Tools and Utilities for Survey Administrators

API and Web Service

View Survey API Method

View Survey Web Services

API and Web Services for access and integration with 3rd party applications.

General Configuration

View General Configuration

General configuration settings based on web.config file are displayed here for admin troubleshooting.

Change Application Wide Settings

Application wide settings that should only be modified by an administrative IT person. These settings will affect the entire applicatic cause serious malfunction of the application.

Database and Web Service Utilities

Database Tokens (Nicknames) used in Dynamic Tokens and Database Question Types

Database tokens are nicknames stored in the database associated with various database connection strings used for dynamic token types. This feature allows admins to add connection strings, whereas the create user will only see the token nickname for the connection the full connection information.

Web Service/API Tokens used in Dynamic Tokens and Database Question Types

Web Service tokens are nicknames stored in the database associated with third party web service ASMX URL, credentials and argun question types from a web service or API call to an external API.

Click the link "Web Service/API Tokens used in Dynamic Tokens and Database Question Types" as shown in the image above.

country country			
e country country	http://www.webservicex.net/country.asmx	GetCountries	
	1		
Click here to select or deselect all web service tokens.			

Click "Create Web Service Token" to create a new token.



Below is an example of a public Soap 1.2 web service that you can use to fill a "Country" drop down box with all of the available countries in it.

Web Service Token (Nic	kname) Assignment	WEB SERVI
Add Web Service/API Token (Nickname):		
Web Service Token Nickname:* Token Nicknames must be unique. No special characters are allowed.	country	Example: country
Web Service Name:* No special characters are allowed.	country	Example: country
Web Service/API URL: * i.e. http://your.com/yourapi.asmx	http://www.webservicex.net/country.asmx	Example: http://www.webservicex.net/country.asmx
Web Service/API Credentials Username: * Enter the username required to access the API.		Example: (leave blank)
Web Service/API Credentials Password:* Enter the password required to access the API.		Example: (leave blank)
Web Service/API Method: * Enter the method for ths API ex: GetCountries() The arguments, if any, are specified on the edit item page.	GetCountries	Example: GetCountries
Web Service/API Credentials Encryption Key:" Must be over 8 characters long, or left empty. Enter the encryption key used by the API to encrypt/decrypt login credentials.		Example: (leave blank)

With the settings above in the screenshot, you should be able to use this token to populate a Database Dropdown question.

On the edit item page access from the modify survey page, select the Country Token as the data source for this question. Select the radio button next to "External Web Service/API" and ignore everything under "External Database".

Your screen should look identical to the below:



Enter the question alias. Enter alt	Select the web service token in this box as the source from populating data.	lank, the actual question will be displayed.
External Web Service/	API Select the 3rd party (eb Servic	e/API: (add these in admin tools) d Web Service Tokens

Enter Arguments (if any) for the Web Service/API call. Enter Arguments, if any, in the format required by the third party web service/ ex: 123,456 or "Jane Doe", "Acme"

The arguments can contain piping tokens, for example: ###442###,###443### In the above example the piping token "###442###" would be replaced with the item answer value of item 442 in your survey bef

External Database Select the database connection DSN: (add these in admin tools)
 --Select Database DSN Connection (set up in admin tools)--
 Add Database DSN Connections

Enter the SQL. *The SQL must contain two columns aliased as ItemValue and ItemDisplay. ItemDisplay will be the value shown in the dropdown, ItemValue will be the answer recorded in the database. In most cases this will I *ex: SELECT Country AS ItemDisplay. Country AS ItemValue FROM Countries

So the below dropdown question is now populating with countries:



	None	A			
	Afghanistan, Islamic State of				
dify Sur	Albania	RINT L/	AUNCH PRE		
-	Algeria	· ·			
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o univer uni	Angola				
	Anguilla				
ages	Antarctica				
	Antigua and Barbuda				
	Argentina				
test	Armenia				
Click	Aruba	new first	new first page.		
Cherry	Australia		pager		
[No	Austria				
[Azerbaidjan				
	Bahamas	age conditio	n copy pa		
	Bahrain	•			
	Bangladesh				
1.	Barbados	*			
	None	•			

Click on the "Insert" button to add an item here.

Database Checkbox Question

Choice - Database Checkboxes

Entering your dynamic database query returns rows for checkbox list.

- Select the survey:
 - EVENT RECAP FINAL 6-9-2014
 - COPY of EVENT RECAP PROXIMO old
 - Manage Suppliers and Products Start Page for Lezlie
 - 🔲 Edit supplier logic do not delete
 - Event RECAP copy old version

Database Options Question

Choice – Database Options Entering your dynamic database query returns rows for radio buttons.





13. Select Survey:

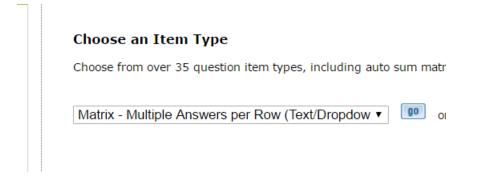
- EVENT RECAP FINAL 6-9-2014
- COPY of EVENT RECAP PROXIMO old
- Manage Suppliers and Products Start Page for Lezlie
- Edit supplier logic do not delete
- Event RECAP copy old version

Matrix Database Query Capability

What if you want to prepopulate the matrix row text from prior answers or custom data or 3rd party database? You can! You can populate matrix row text the same way you can populate a "Database Dropdown" question type. You can type in a query that populates the matrix row text and only adds the exact number of matrix rows as returned by your custom query.

Applies To Only the Below Matrix Question Types:

- Matrix Multiple Answers Per Row (Checkboxes)
- Matrix Multiple Answers Per Row (Text/Dropdown)



Then type in the query into the box per the example and screenshot below. Your query will be dependent on what data you are wanting to populate with. The example below populates the row text with the top 5 survey names in your survey table. Note that there are additional query examples if you click the "Help" link to view the in app help.





Rows Row names. *Enter each row name on a separate line below. Example: Row1 Row2 Row3 Advanced Option- Format: left text right text Alias can be specified after a semi-colon: left text right text;alias;defaultcol1value defaultcol2value
Advanced Option- You can prepopulate a column answer for each row for that column. Dynamic/Piping Tokens can be used in row and/or column text and/or default answers. For example: ###DT=EMPLOYEES_1###;;###DT=EMPLOYEENAME_1#####DT=EMPLOYEETITLE_1### ###DT=EMPLOYEES_2###;;###DT=EMPLOYEENAME_2######DT=EMPLOYEETITLE_2###
Advanced Option- Custom Query for row names: Must start with "QUERY:" and return a variable named as "RESULTS" which contains the row names EXAMPLE: QUERY:select top 5 title AS RESULTS from sur_survey Click HELP Link in left menu and click on pipe tokens for examples of how to populate from other question answers.
QUERY:select top 5 title AS RESULTS from sur_survey

Enter your columns as you would normally.

Columns

Column headings and types. * Enter each of the column headings in the text boxes below and a next column. Separate values by semicolon ";".

For Icon Question Types Only:

Icon Class (the ex: fa fa-check fa-2x (choose any icons from http://fontawesome.github.io/Fon Icon Color Class (can be a different class for each column so each column can have separate h Specify Colors in Survey Template CSS

1	Enter Your First Name	Open Ended - One Line 🔻	A
2	Enter Your Last Name	Open Ended - One Line 🔻	A
3	Select Your Location	Choice - One Answer (Drc LocationA;LocationA)	A

When the survey is launched it will run the custom query in real time populating the matrix row text accordingly.





matrix query example

Page 1 of 1

 This demonstrates dynamic query capability of the Matrix - Multiple Answer per Row (Text/Dropdown) question type. With this question type you can type in a query that populates the row text of the matrix. This query can be based on prior answers, or query a 3rd party database, or custom table in your database.

	Enter Your First Name	Enter Your Last Name	Select Your Location
decisionmaking in secondary prophylaxis of venous thromboembolism			Please Selı V
test			Please Sel V
date			Please Sel V
NPS monitor			Please Sel V
TestKamil			Please Sel V
		Done	

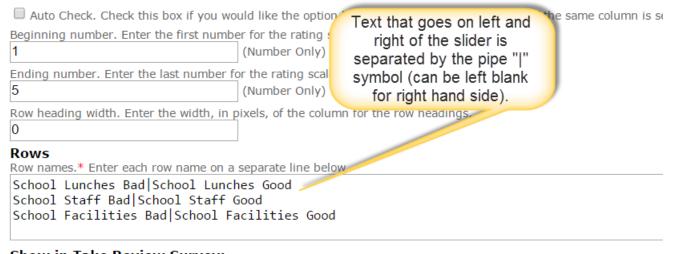
Matrix Rating Scale Slider Question Type

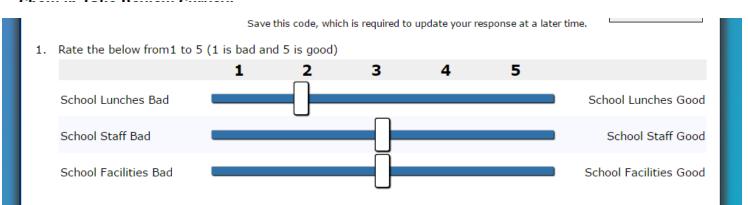
Matrix - Rating Scale Slider (Numeric)

Html5 slider will show for all devices that support it, for older versions of IE browser, it will render a legacy html javascript slider.



Random Order. Check this box if the answers to this question should be displayed in random order.





Choice – One Answer Per Row (Icons)

For any of the "Icons" question types, you can specify font awesome icons instead of checkboxes or option buttons and you can set them to highlight on rollover with your survey stylesheet.

A reference for all of the icons that you can use is here: <u>http://fontawesome.github.io/Font-Awesome/icons/</u>



 \blacksquare Random Order. Check this box if the answers to this question should be displayed in random order.

	wer Alignment *Select the way answertical	ers should be aligned (Horizontal) Answers		▼ (default 5)			
Sele Se Ente For Icor Icor	swers ect answer choices. Select a group of lect answer group (optional) • er the answers.* Enter each of the ar Icon Question Types Only: n Class (the ex: fa fa-check fa-2x (ch o Color Class (can be a different class cify Colors in Survey Template CSS	answers or goes r go ic nswers in the xc box oose ap icons from h	ttp://fontawesome.g			from lable	color of icon (blank defaults to black)
1	Posrche	🔵 Default	points Alias:	Icon Class:	fa fa-car fa-lg	Icon Color:	green
2	Corvette	Default	points Alias:	Icon Class:	fa fa-car <mark>f</mark> a-lg	🌽 Icon Color:	red
3	Mercedes	🔘 Default	points Alias:	Icon Class:	fa fa-car fa-lg	🌽 Icon Color:	blue
		insert new answer					

3. Pick your favorite car

Posrche
Corvette
Mercedes

Calculated Question Type

A Calculated Question type is a question that is calculated from another question, or from tokens, or from a combination of both.

For example, a question that calculates body mass index:

Weight divided by height times height * 703.

```
(###133###/(###145###*###145###))*703
```

Click in the left blue panel "Token Reference" to see what the tokens are for the height and weight questions (or questions that you are using to calculate).

	N			
	kv###12500###	1	1	Is this the state you are still located?
	###12499###	1	2	database dropdown question type.
2	u ###12502###	2	3	Enter your weight in pounds
	###12503###	2	4	Enter your height in inches
	###12501###	3	5	The state you selected is: ###12499### The st ###12500###

Then use those values in your calculation:



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Calculated Question Type Example

Enter the question alias. Enter alternate text for use in the reports. If blank, the actual question will be displayed.

Enter the sub-text. Enter informational or additional text to display below the question.

Options

🗹 Enable textbox. Check the box if you want the calculated answer textbox to be enabled. (If checked, responde

The calculated question type allows the survey to calculate values from previous numeric questions displaying the Enter the calculation using pipe tokens to represent the question item answer values. Example: (###133###/(###145###*##146###))*703

Tokens must be questions that were on previously answered pages of the survey, otherwise the values will not be (###12502###/(###12503###*###12503###))*703

Enable rounding decimal places. Ex: 0=1, 1=1.0, 2=1.00, 3=1.000, 4=1.0000



			_ 🗆 🗙
(←)⊝	🙆 http://localhost/SelectSurveyNET-TRUNK 🔎 👻 🖄 🧟 Surveys	<i>e</i> localhost 🛛 🛛	↑ ★ ☆
☆			
	database dropdown example		
		Page 2	of 4
	3. Enter your weight in pounds 130 130		
	 Enter your height in inches [67] 		
	Back Next		

The calculation shows on the calculated question type from the prior question answers:



			_ 🗆 🗙
(←)→	lefter the second seco	<i>e</i> localhost 🛛 🗙	1 1 ★ ☆
☆			
r	database dropdown example		
		Page 3 d	of 4
	 Calculated Question Type Example Your BMI is: 20 		
	Back Next		

Adding HTML in question text

How to add links to your question text

You can add links which open new windows or open/download reference documents that you have uploaded via the upload file tool.

an Atomic Design, LLC Company

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Convert Question Type: Change question type and map existing responses to new response answers. This option o responses, you can change question type from changing choose item type drop down box.

	OPEN TEXT REPLACEMENT OPEN TEXT REPLACEMENT OPEN TEXT REPLACEMENT Ink" icon to insert a hyperlink into your	
	Question	
	Enter the question. * Use this field to enter the cext for your question or input prompt.	
	File ▼ Edit ▼ Insert ▼ View ▼ Format ▼ Table ▼ Tools ▼	
	Pont Family - Font Sizes -	
Ins	sert/edit link nethod	
		_
	Enter the question alias. Enter alternate text for use in the reports. If blank, the actual question will be displayed.	_
	Enter the sub-text. Enter informational or additional text to display below the question.	_

Validation Options

How to add html to your question text

Click "Tools" > "Source Code" to view and edit the html source code.

Things you can do with this:

- Copy in video links from youtube or other sources to be viewed for answering a survey question.
- Adding paypal donate buttons/links
- Adding google maps code



t	
Source code	× ,
contact method	
0	
2	
1	
1	Ok Cancel
lired. Check this box if an answer to this question is required.	

Question

Enter the question. * Use this field to enter the text for your question or input prompt.



contact method



How to add images to question answer options

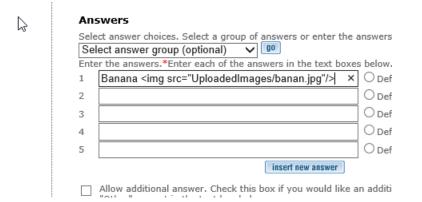
You can enter html into any question text or answer text boxes. For example if you want the text to be bold you can do:

Your text

If you want one word to be colored red you can do:

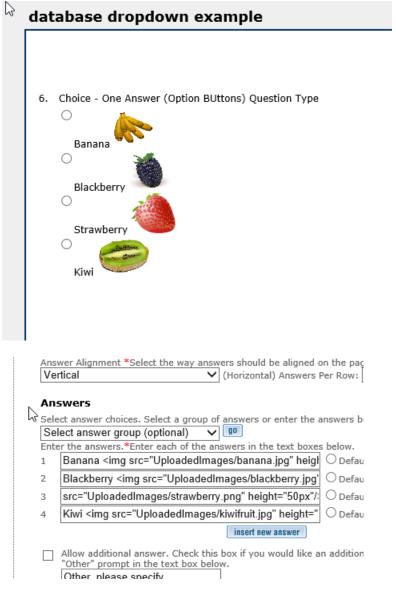
This is RED text and this is not.

You can also include images in answer options by putting html image tags in the answer option text.



You can also add height and alignment to your html.





Timed and Scored Survey Design

Timed Survey

Click "Survey Options" then click "Access" then click "Timed" and enter the maximum time for taking the survey.



General	Display	Access	Completion	ActiveLogic			
Responde	ent Access	Level Resp	onse Level Help				
Authentica	tion	Anonyr	nous				
Responses	;	Multiple	e Responses Not U	pdateable			
		page. Note: Lo to surve	Note: Resumable response types will resume to th page. Note: Login required survey links will redirect use to survey if they are not already logged in. Note: tools due to security.				
IP Address	Range:		There are no IP address ranges configured for this "Configure" button to add IP address validation or				
User Group	Restriction		There are no User Group restrictions configured fc "Configure" button to add User Group validation o				
AD User Gi	roup Restrict	"Configu	: There are no AD Group restrictions configured for "Configure" button to add AD User Group validatic Active Directory Authentication is not enabled				
Max # Res	ponses	Enter th respons		er of responses for thi			
# response	es per User		Response surveys or unlimited respon	only, enter the maxin ses.			
Days for U	pdate:			during which a respon ent access levels that a			
Timed Surv	vey	○ Not	Timed ed 15	× (minutes)			

On each page of the survey the top will show the time elapsed, total time, and time remaining.

When the time has been reached, the user is forwarded to the "Thank you for taking the survey" completion page.

[[] √test		
1. <u>BalloonExample</u> tooltips example	Time Elapsed: 0 minutes Time Remaining: 15 minutes Total Time: 15 minutes	Page 1

Scored Survey

You can add points to any question type that has a point field.

That includes most question types, all "choice" question types, and matrix question types.



Answers

Select answer choices. Select a group of answers or enter the answers below.								
Agree - Disagree 🗸 🔽								
Enter the answers.*Enter each of the answers in the text boxes be w.								
1	Strongly Agree	\square	Default	5	points	A	as:	
2	Agree	\square	Default	4	points	A	as:	
3	Neutral	C	Default	3	points	A	as:	
4	Disagree	C	Default	2	points	A	as:	
5	Strongly Disagree		Default	1	points	A	as:	
	insert new answer				_	J		
 Allow additional answer. Check this box if you would like an additional "Other" answer to allow survey takers to give a diff "Other" prompt in the text box below. Other, please specify 								

The points are stored with the responses, and are calculated on the Results Overview Report, and other reports.

3. Example of points					
		Response Total	Response Percent	Points	Avg
		١	/iew responses	to this questi	n view
Strongly Agree (5 Points)		0	0%	0	0
Agree (4 Points)		1	100%	4	4
Neutral (3 Points)		0	0%	0	0
Disagree (2 Points)		0	0%	0	0
Strongly Disagree (1 Points)		0	0%	0	0
	Total Respondents (For this Question)	1	100%		
	Total	Responses	: 1		
	Total Poi	nts Earned	4		
	Point Average (TotalPoints/UniqueRespondentCount-S	kippedTotal) 4		
	Point Weighted Average TotalPoints/Res	ponseCount	.) 4		
	(skipped th	is question)	1		
		View condi	tional respons	es (if applicabl	a) view

You can display the points to the user using any of the points tokens available:

	SCORE TOKENS:							
3	TOKEN ###SCORE###	SURVEY PAGE		QUESTION TEXT				
(###SC=12508###	1	3	Example of points				
	No tokens defined for selection.							
	No tokens defined for selection.							

classapps

2	
	Presentation - Message 🗸 🔽 or
	Convert Question Type Convert Question Type: Change question type and map existing responses, you can change question type from changing choose ite Spell Check Question Text Spell Checker Help: If the box flashes and goes away, that means i Current Dictionary: English - International. 21 Dictionaries are insta
	Message
	Enter the messige.* Enter the text for the message. You earned ###SC=12508### points!
3	test
	Time Elapsed: 0 minutes Pa Time Remaining: 15 minutes Total Time: 15 minutes
	Back Done

You can display a certificate of completion at the end of the survey by pasting in the certificate html/rich text into the survey options – completion message.

Multiple Language Survey Design

Language selector survey

To create a survey in multiple languages:

- 1) Create a survey with one page that contains a language selection drop down box (or any single select question type).
- 2) Create an ActiveLogic workflow with "Redirect" option for each language in the drop down. Each language would be a separate workflow with the "operator" of that question answer. Each workflow would have a "redirect" action which you would place in the survey deployment URL of the survey with that language. (see ActiveLogic guide for further instructions on how to use ActiveLogic workflows)





- 3) Create the English version of the survey. Make sure it is finished and exactly how you want it, for the exports to all match up, it is important not to add or remove questions after making the other language copies.
- 4) Create the other language surveys by clicking "Create survey" > "From Existing" then select the original English version of the survey. Copy as many times as needed, naming the survey with the language you want it to be.
- 5) Edit the other language surveys by going to "Survey Options" > "General" and selecting the language from the drop down box. Click "Translate" button to automatically translate all text in the survey to the other language.
- 6) If you need to customize any automatically translated text, check the survey text. To check the validation message translation, go to "admin tools" > "globalization/translations" for the languages that you are using. This text will show after you set the language on the survey and is used for any "rendered" text.
- 7) Exporting the data: Export each survey and check the checkbox next to "Response ID" and "Survey ID" so that you can combine the responses of all surveys into one spreadsheet. Make sure the export settings are the same for every export so all of the columns will line up.
- 8) Make sure the start and end date of all surveys are correct and the same.

Advanced Piping Tokens:

Pre-populating a survey with email list tokens

When deploying a survey to an email list through SelectSurvey.NET you have access to all of the email list data for each recipient. Each piece of data has a token that you can put as the default value or populate the survey with. Each recipient email link has a unique URL that identifies that recipient, so you can prepopulate any of the data related to that email list.

EVAIL LIST TOKENS: (from email list data stored in database)

TOKENEMAIL LIST ATTRIBUTE###ED=EMAIL_ADDRESS###Email Address###ED=FIRST_NAME###First Name###ED=LAST_NAME###Last Name###ED=CUSTOM_DATA_1##Custom Data 1###ED=CUSTOM_DATA_2###Custom Data 2###ED=CUSTOM_DATA_3###Custom Data 3

HIDDEN DATA TOVENE.







2

Example of email list token prepopulation	
Enter the question alias. Enter alternate text for use in the reports. If blank, the actual question will be displayed.	
	\sim
Enter the sub-text. Enter informational or additional text to display below the question.	÷
	~
	~
Validation Options	
\square Required. Check this box if an answer to this question is required.	
Advanced Validation	
Email Address. Check this box if the answer must be a valid email address.	
Password Field. Check this box if the answer should be masked with asterisks like a password.	
Default Value. The value entered below will be disclayed as the default answer value for this question. ###ED=EMAIL_A	DDRESS###
Maximum Length. Enter the maximum number of allowable characters for this answer.	

Pre-populating a survey with user tokens

When deploying a survey with the access type "Login Required" on the survey options page, you have access to all of the user data for each recipient. Each piece of data has a token that you can put as the default value or populate the survey with. When the user logs in to take the survey the recipient is identified and that user data can prepopulate the survey.



USER TOKENS: (User data stored in database with user login, accessible from manage user pages in admin.)

TOKEN USER ATTRIBUTE ###UD=FIRST_NAME### First Name ###UD=LAST_NAME### Last Name ###UD=EMAIL_ADDRESS### Email Address ###UD=USERNAME### Username ###UD=REGISTER_DATE### Register Date ###UD=USER_PASSWORD### User Password ###UD=PASSWORD_HINT### Password Hint ###UD=CURRENT_POSITION### Current Position ###UD=COMPANY### Company ###UD=LOCATION### Location ###UD=CUSTOM_DATA_1### Custom Data 1 ###UD=CUSTOM_DATA_2### Custom Data 2 ###UD=CUSTOM_DATA_3### Custom Data 3 ###UD=CUSTOM_DATA_4### Custom Data 4 ###UD=CUSTOM_DATA_5### Custom Data 5 ###UD=CUSTOM_DATA_6### Custom Data 6 ###UD=CUSTOM_DATA_7### Custom Data 7 ###UD=CUSTOM_DATA_8### Custom Data 8 ###UD=CUSTOM_DATA_9### Custom Data 9 ###UD=CUSTOM_DATA_10### Custom Data 10 ###UD=USER_TITLE### User Title ###UD=COMPANY_HEAD### Company Head ###UD=DEPARTMENT### Department ###UD=ADDRESS_1### Address 1 ###UD=ADDRESS_2### Address 2 ###UD=ZIP_CODE### Zip Code ###UD=CITY### City ###UD=STATE### State ###UD=COUNTRY### Country ###UD=BUSINESS PHONE 1### Business Phone 1 ###UD=BUSINESS_PHONE_2### Business Phone 2 ###UD=BUSINESS_FAX### Business Fax ###UD=MOBILE_PHONE### Mobile Phone ###UD=ACTIVE_UNTIL### Active Until Date

Template Design

We provide a default template called "Responsive Template" that automatically scales to the device you are using to take the survey. In addition you can copy, edit or create as many look and feel survey templates as you like. You can use the built in template edit menus, or paste in your own custom style sheet like the below example:



3

test	Time Elapsed: 0 minutes Time Remaining: 15 minutes Total Time: 15 minutes	Page 1 of 2
 BalloonExample tooltips example Is the sky blue? None V 		
 B. Example of points Strongly Agree Agree Neutral Disagree Strongly Disagree 		
	Next	

Stylesheet for the above template:

```
<style type="text/css">
```

```
/*
```

* Survey Stylesheet

```
*/
```

```
/* CUSTOM CLASSES
```

*/

#head-top {

background: #373737;

height: 40px;

padding-left: 3000px;

margin-left: -3000px;

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padding-right: 3000px;

margin-right: -3000px;

position: absolute;

top: 0;

border-bottom: solid 4px #f5f2ed;

}

#head-main {

position: absolute;

top: 0;

left: 0;

display: table;

width: 760px;

height: 119px;

}

#head-main {

display: table-cell;

vertical-align: bottom;

margin-right: 0;

}

#head-main img {

border-style: none;

vertical-align: top;

float: left;

margin-left: 15px;

}

#head-main h1 {

color: #c34500;

font-family: 'EksjaExtremesRegular';

-webkit-font-smoothing: antialiased;





- font-size: 20px;
- font-weight: bold;
- margin-left: 125px;
- margin-right: 30px;
- margin-top: 90px;
- text-align: right;

}

#head-main .ir-top {

position: absolute;

height: 119px;

width: 100%;

float: left;

z-index: -1;

padding-bottom: 10px;

background-color: rgba(245, 242, 237, .5);

border: solid 1px #fff;

/* Rounded Corners */

-moz-border-radius: 15px;

border-radius: 15px;

/* Box Shadow */

-moz-box-shadow: 1px 1px 10px 5px #444;

-webkit-box-shadow: 1px 1px 10px 5px #444;

box-shadow: 1px 1px 10px 5px #444;

}

#footer {

classapps

padding-top: 20px; background: #373737; height: 30px; border-top: solid 4px #f5f2ed;



- padding-left: 3000px;
- margin-left: -3000px;
- padding-right: 3000px;
- margin-right: -3000px;
- position: fixed;
- bottom: 0;

}

#footer span {

color: #f5f2ed;

font-size: 13px;

width: 760px;

display: block;

text-align: center;

}

```
#push {
```

padding: 80px;

}

```
/* STANDARD CLASSES
```

*/

.SurveyName /*style of survey name/title that is outside of outline border*/{

font-family:'EksjaExtremesRegular';

-webkit-font-smoothing: antialiased;

font-size: 28px;

font-weight: bold;

position: relative;

top: 193px;

left: 80px;

z-index:100;

}

classapps

.SurveyBodyStyle /*style on survey body tag*/{

margin: 0;

overflow-x: hidden;

font-family: 'Gudea', sans-serif;

-webkit-font-smoothing: antialiased;

background:url(/uploads/images/mushroom.jpg) fixed;

}

```
.SurveyAlignmentStyle /*outer alignment table style*/{
```

position: relative;

margin-top: 0;

border-spacing: 0;

}

.SurveyAlignmentRowStyle /*first row in outer alignment table*/{}

```
.SurveyLogoBlockStyle /*outer table that contains logo*/{}
```

.SurveyBorder,

table[style\$="#ffffff"] /*border width and style of box that goes around survey page*/{

position: relative; top: 130px; border: solid 1px #fff; padding:10px; margin-bottom: 80px; height: 100%; background-color: rgba(245, 242, 237, .5); overflow-x: hidden; /* Rounded Corners */ -moz-border-radius: 15px; border-radius: 15px; /* Box Shadow */ -moz-box-shadow: 1px 1px 10px 5px #444;

ssapps

-webkit-box-shadow: 1px 1px 10px 5px #444;

box-shadow: 1px 1px 10px 5px #444;

}

table[style\$="#ffffff"] {background:url(/uploads/images/mushroom.jpg);}

.SurveyColor /*color of background box of survey within the survey border*/{

background: #f3d08e;

overflow: hidden;

-moz-border-radius: 15px;

border-radius: 15px;

}

```
table[style$="#f5f2ed"] {
```

overflow: hidden;

border: solid #f5f2ed 1px;

-moz-border-radius: 15px;

-webkit-border-radius: 15px;

border-radius: 15px;

}

```
table[style$="#f5f2ed"] span, table[style$="#f5f2ed"] p {
```

font-family: 'Gudea', sans-serif;

-webkit-font-smoothing: antialiased;

font-size: 140%;

}

.SurveyOuterProgressBarTable /*table that contains progress bar*/{background: #f3d08e;}

.SurveyTimerTable /*table that contains survey timer feature*/{}

.SurveyProgressBarTextTable /*contains height and style of progress bar table*/{}

 $. Page Number Font Style \ /* the \ style \ of \ the \ text \ of \ page \ numbers \ in \ progress \ bar \ and \ elsewhere \ */ \{\}$

.SurveyProgressBarTable {}

.ProgressFirstColor /*the color of the first progress bar color*/{background: #c34500;}

 $. Progress Second Color \ /* the \ color \ of \ the \ second \ progress \ bar \ color*/ \{ background: \ \#f5f2ed; \}$



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.SurveyMatrixHeadingRowText {}

.SurveyPageTitleTable /*the style of text in page title text*/{display: none;}

.SurveyPageIntroTable /*the style of table width/size for page introduction text*/{

position: absolute;

top: 20px;

left: -10px;

}

.SurveyPageIntroduction /*the style of text in page introduction text*/{display: block; text-align: left;}

.QuestionHolderTable /*height and width of table that contains the questions for the survey*/{

```
background: #f5f2ed;
width: 103%;
margin-left: -10px;
```

5

padding-top: 15px;

}

.QuestionHolderTable tbody {width: 100%;}

/*input[type="radio"] {position: relative; margin-top: 50px; margin-bottom: 20px;}*/

.Normal {

/*position: absolute;

left: 20px;

z-index: 50;

width: 400px;*/

}

.Required {}

.H1HeadingStyle {}

.PageNumberFontStyle {}

.InlineHelpSpanStyle {}

.SurveyPageTitle /*the survey page title that is inside the outline border*/{display: none;}

.SurveyNavigationLink A {}

.ConstantSum {}

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.DatabaseDropdownTable {} .MatrixMultiselectCheckboxes {} .MatrixMultiselectCheckboxes th[id]{background: #a7c4c9;} .MatrixMultiselectCheckboxes th[width]{background: #a7c4c9;} .MatrixMultiselectCheckboxes th[bgcolor="#f5f2ed"]{background: #a7c4c9;} .MatrixMultiselectCheckboxes td[bgcolor="#f5f2ed"]{background: #a7c4c9;} .MatrixRatingScale {} .MatrixSingleSelectOptions {} .MatrixSingleSelectOptions th[id]{background: #a7c4c9;} .MatrixSingleSelectOptions th[width]{background: #a7c4c9;} .MatrixSingleSelectOptions td[bgcolor="#f5f2ed"]{background: #a7c4c9;} .MatrixSingleSelectOptions th[id="Not sure"]{background: #a7c4c9; width: 20%;} .MatrixSingleSelectOptions td[axis="Not sure"]{background: #f5f2ed;} .MatrixSingleSelectOptions td[align="right"]{background: #f5f2ed;} .MatrixTextboxes {} .MatrixTextDropdown {} .MultiSelectCheckboxesTable {} .OpenEndedNumberTable {} .OpenEndedCommentsBoxTable {} .OpenEndedDateTable {} .OpenEndedNumberTable {} .OpenEndedOneLineTable {} .OpenEndedOneOrMoreLinesTable {} .PresentationHeadingTable {} .PresentationHorizontalRuleTable {} .RankingTable {} .SingleSelectDropdownTable {} .SingleSelectOptionButtonsTable {} .TrueFalse {}

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.YesNo {}

.tabNavigationDiv /*style used for the optional page tab navigation on top of surveys*/{}

.TouchNumberSliderTable {}

/* BUTTON STYLE

----- */

.button {

 $background:-webkit-gradient(\ linear,\ left\ top,\ left\ bottom,\ color-stop(0.05,\ \#db723d),\ color-stop(1,\ \#c34400)\);$

background:-moz-linear-gradient(center top, #db723d 5%, #c34400 100%);

filter:progid:DXImageTransform.Microsoft.gradient(startColorstr='#db723d', endColorstr='#c34400');

background-color:#db723d;

-moz-border-radius:6px;

-webkit-border-radius:6px;

border-radius:6px;

border:1px solid #373737;

display:inline-block;

color:#ffffff;

font-family: 'Gudea', sans-serif;

-webkit-font-smoothing: antialiased;

font-size:15px;

font-weight:bold;

padding:6px 6px;

text-decoration:none;

text-shadow:1px 1px 0px #878787;

}.button:hover {

background:-webkit-gradient(linear, left top, left bottom, color-stop(0.05, #c34400), color-stop(1, #db723d));

background:-moz-linear-gradient(center top, #c34400 5%, #db723d 100%);

filter:progid:DXImageTransform.Microsoft.gradient(startColorstr='#c34400', endColorstr='#db723d');

background-color:#c34400;

}.button:active {

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position:relative;

top:1px;

}

/* EKSJA FONT

*/

@font-face{font-family:'EksjaExtremesRegular';

src:url(http://oregonstate.edu/osuhomepage/css/fonts/Eksja/Eksja-regular-webfont.eot);

src:local('?'),url(http://oregonstate.edu/osuhomepage/css/fonts/Eksja/Eksja-regular-webfont.woff)
format('woff'),url(http://oregonstate.edu/osuhomepage/css/fonts/Eksja/Eksja-regular-webfont.ttf)
format('truetype'),url(http://oregonstate.edu/osuhomepage/css/fonts/Eksja/Eksja-regular-webfont.svg#webfont) format('svg');fontweight:normal;font-style:normal;

}

/* SURVEY-SPECIFIC FIELDS

-----*/

/* Education Abroad */

th[id="I would like to learn this language"] {width: 30%;}

th[id="I have studied this language before"] {width: 30%;}

.icon-idea {

display: block; height: 51px; padding-top: 35px; padding-left: 60px;

background: url(/uploads/images/idea/globe.png) no-repeat left top;

}

```
/* Exit Survey */
```

.icon-exit {

display: block; height: 51px; padding-top: 35px; padding-left: 60px;

background: url(/uploads/images/exit/cap.png) no-repeat left top;

}

#Answer3371 element.style {height: 20px;}

</style>

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	L	I	L		I
"Save" Navigation	Save	choose		or	Save
"Close" Navigation	Close This Wir	choose		or	Close
"View Reports"	View Reports	choose		or	View Reports
"Enter Next Response"	Enter Next Re:	choose		or	Enter Next Response
"Print Response"	Print Respons	choose		or	Print Response
"Continue"	Continue	choose		or	Continue
"Logoff"	Logoff	choose		or	Logoff

Stylesheet Link or Stylesheet Text

Use Styled Buttons Check this box if you want to use your stylesheet for input button styles (i.e. standard input buttons will be used with the "Link Text" as the button text). To use custom button images, do not check this box.

Override Styles WARNING! Override styles from selections above (over-rides alignment, border, progress bar, fonts, colors and ALL selections above). If this is not checked, both selections above and stylesheet will be referenced in the page. You will have to specify styles for the border and progress bar, etc if you want those to show up after clicking this checkbox to over-ride them. Reference the styles in the style reference below to correctly set them.

Custom Stylesheet

Paste or type in your stylesheet link or inline stylesheet into the box below which will go in the page header.

```
margin-left: -3000px;
        padding-right: 3000px;
       margin-right: -3000px;
        position: absolute;
        top: 0;
       border-bottom: solid 4px #f5f2ed;
}
#head-main {
       position: absolute;
        top: 0;
        left: 0;
       display: table;
        width: 760px;
       height: 119px;
#head-main {
        display: table-cell;
        vertical-align: bottom;
```

Style Class Reference: Below are the class references that are present in survey question items, and surveys automatically. You can create you own style in the box above for any of the below:



1

 \bigcirc

Template Name:*		Layhna	Template						
Active:* Yes			~	Public Use:*	•	Yes	~		
Owners:		Enter the usernames for all owners of this survey. Separate each name with a semi-colon, and make sure that your username is in the list.							
Logo Path :		Enter the path for the logo to display at the top of the surveys. If left blank, no will be displayed.					 ogo		
					Browse Upl	uau			
Logo Alignment:		Right	~	Survey Alig	nment:	Center	✓		
Borders and Col	ors								
Matrix Header Colo	or:	#EFEFE	:F 📄 🔳	Survey Back	ground Color :*	#FFFFFF			
Matrix First Color:		#FFFFF	F 🔽 题	Page Backgr	ound Color:*	#EFEFEF			
Matrix Second Colo	or:	#F8F8F	F 🔲 題	Display Bord	ler:*	Yes	-		
Progress First Colo	r:	#EFEFE	:F	Border Widt	h:	2			
Progress Second Co	olor:	#FFFFF	F 🕅 🔠	Border Color		#003363			
Font Styles									
		Font Co	olor	Font Size	Font Weight*	Font Fami	ly*		
Survey Name	#000000			18	Bold 🗸	Verdana	choos		
Page Title	#000000			14	Bold 🗸	Verdana	choos		
Page Number	#000000			12	Normal 🗸	Verdana	choos		
Question Text	#000000			12	Normal 🗸	Verdana	choos		
Question Sub-Text	#000000			10	Normal 🗸	Verdana	choos		
Navigation Links	#000000)		14	Normal 🗸	Verdana	choos		
Matrix Header	#000000			12	Bold 🗸	Verdana	choos		
Page Introduction	#000000)		12	Bold 🗸	Verdana	choos		

d Footer





Deploying survey

SMS Texting to an Email List

When you import an email list, make sure the mobile phone number field is formatted with no dashes or spaces like "+8161231234" this ensures the SMS text message will be sent with no errors.

When sending an email list to SMS Text, click "Send SMS Text..". then click "Continue" as shown below.

	il Message ws you to send an email message to an email list.
Sele	ect Email List Sheryl Test list (2 email addresses)
Ар	pply Filter
	Send SMS Text in addition to Email, if phone number exists. Note: SMS Texts are sent immediately even if email is scheduled to a future date.
0	Send to all email addresses. (NOTE: TO EXCLUDE INACTIVE EMAILS CLICK 4th OPTION "THAT MATCH" BELOW)
۲	Send to all email addresses that have not opted out.
0	Write EID URLs to File. Does not send email, writes unique URLs to file. This will write the sent history to the table for tracking with the EID link from a third party email program.
0	Send to email addresses THAT MATCH the below filters: (SELECT THIS TO NOT INCLUDE INACTIVE EMAILS) (Click radio button to expand)

How to send a survey link SMS to a single recipient:

Click "Deploy" icon on the survey list page. Scroll down and input the phone number as shown in the screenshot below formatted like "+8161231234". Click "Send Text Message". Check your phone for the text.



SMS

Text Message	Send the survey link via SMS Text message.	
	Mobile Phone Number: Format +8161234567 (no dashes)	
	+8161234567	
	SMS Text Message:	
	http://4 selectsurvey.net/5 TakeSurvey.aspx?SurveyID=8lKK3o2	
	Send Text Message	

QR Code of Survey Link

Click "Deploy" next to the survey on the survey list. Scroll down to view the QR Code. You can take a picture of it with your phone or copy it into an email.



Short URL Rerouting

For a shortened URL there is a built in URL rewriter on the deploy survey page:

So a URL such as <u>http://yoururl.com/ClientName</u> would automatically be rerouted to your longer URL <u>http://yoururl.com/TakeSurvey.aspx?SurveyID=HHHHHH</u> so that it would look cleaner and shorter.



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URL REWRITER Create a clean short URL.				
Example:				
http://yoururl.com/Client	Name			
instead of:				
http://yoururl.com/TakeS	urvey.aspx?SurveyID	=123		
Existing Custom URLs for	this Survey:			
Route Name	Route URL	Route Physical File	Route Survey ID	Delete
You do not currently hav	e any URL routes.			

URL Shortcut Path Text: No spaces, empty values or special characters allowed, this will be used in the URL path. Example: http://yoururl.com/ClientName http://yoururl.com/ Add URL Route

Email List

For regular email list deployment, click "Email Lists" and create a new email list.

Manage Email Lis	Click Create New Email List	$ \ge$	CREAT	E NEW EMAIL LIS	ST VIEW (OPT OUT	IS VIEW	SCHEDULED EMAILS
Email List		Addresses	Messages	Edit	Delete	Import	Export	Send
Email List fo	r Testing	() 3	C;	ß	Ŵ	3		2

Enter an email list name, then click "Save"





Create Email List

New Email List Options

Email List Name* Test Email List	
From Scratch Create a new Ei	mail List from scratch
From Existing Email List Copy	
Email List: Please Select	•
Copy all email addr	
 Copy an entail address Copy email address 	
Active:	All v
Email Address:	
Custom Data1:	
Custom Data2:	
Custom Data3:	
From Registered Users Create	an email address list from registered users
Copy all registered	users
Copy registered us	ers that match:
Active:	All •
Email Address:	
Position:	
Company:	
Location:	
Custom Data 1:	
Custom Data 2:	
Custom Data 3:	
Owners:	admin;

On the following page you have the option of importing from a file or copy/paste into the comments box provided in the format specified. After this step you can continue to add or remove email addresses from this list from the manage email list page at any time.

Import Email Addresses

Import Users From: Comma Separated List	۲
---	---

Import Format:

The import format for text pasting and file import can be changed from this list. Check or uncheck a field to include or exclude i Required fields can not be unchecked, and they must contain values in the import data for the user import to succeed.

	Email Address
	Email First Name
	Email Last Name
	Email Custom Data 1
	Email Custom Data 2
	Email Custom Data 3
	Email Active
1	

Import Data:

Import users by pasting user information on each line. The acceptable format is determined by the Import Format control above

Separate each field by a comma, do not include commas in the actual data, and make sure that each entry is on its own line. If any intermediate, non-required fields, you must insert a comma as a placeholder. The examples below, which demostrate corre removed when actually submitting Users.

Note: older database versions have 75 character limit on first name and last name fields. You can lengthen those in the database get latest database upgrade script to lengthen.

joe@Mycompany.com,Joe	
fred@yourcompany.com	
alice@hercompany.com,,Johnson	
sam@hiscompany.com,Sam,Johnson,President	
eric@ourcompany.com,,,CEO,\$250K,3 years	
	_//

To add, edit or remove addresses click the icons in the manage email list page.

You can also export the email list to excel by clicking the "Export" icon.

To edit, remove	il Lists	To add addresses click "Import"	CREAT	E NEW EMAIL LIS	T VIEW (OPT OU	TS VIEW	SCHEDULED EMAILS
addresses click	ist Name	Addresses	Messages	Earl	Delete	Import	Export	Send
"Addresses"	st for Testing	(() 3	0	1	1)	ð	*
No 7	Fest Email List	() 0	C,	1	Ì	3		i



To view sent messages, click "Messages" icon in the manage email list page.

	I Messages						Clic	k to se	end follo	ow up
Follow-Up Resp	ponse Counts show on the Survey Na	_	message.	Email Subie	+	Res	ponse	Sent	Send	De
					-	C	ount	Count	Follow-U	P
5/27/2014	EVENT RECAP FIN			Event Recap 5-2			0	3		(
3/25/2014	EVENT RECAP FIN			(Follow Up Ema	- (Click "De	etails"			(
3/25/2014	EVENT RECAP FIN			(Follow Up Ema		icon to	view			(
3/25/2014	EVENT RECAP FIN	AL 6-9-2014		(Follow Up Emai) test	message	details			
mail Mea	ssage Details									
En	essage Subject: nail List: essage Text:	Email List	cap 5-28-2014 for Testing stName#,	Date S Survey		5/27/2014 10:0 EVENT RECAP		-2014		
			o the survey is:	y, and would appre	ciate your i	esponse.				
		#Ourveye								
		-		onding to the surve	Y,					
	C Emails: CC Emails:	Thanks in		onding to the surve	У,					
BC		Thanks in Scott		HTML:		Yes				
BC	CC Emails:	Thanks in Scott	advance for resp	-		Yes 3				
BC Fr Re	CC Emails: rom Email:	Thanks in Scott tech@clas	advance for resp	HTML:		3	Displaying	1 - 3 of	3	
BC Fr Re Er	CC Emails: rom Email: esponse Count:	Thanks in Scott tech@clas 0	advance for resp	HTML:		3	Displaying	1 - 3 of	3	
BC Fr Re Er	CC Emails: rom Email: esponse Count: mails Sent	Thanks in Scott tech@clas 0	advance for resp sapps.com	HTML:	ount:	3		1 - 3 of <u>t Date</u>	3	
BC Fr Re Er Fil	CC Emails: rom Email: esponse Count: mails Sent ilter by response type:	Thanks in Scott tech@clas 0 All	advance for resp sapps.com	HTML: Sent C Response Date	ount:	3 Response		<u>t Date</u>		
BC Fr Re Er Fil <u>Er</u>	CC Emails: rom Email: esponse Count: mails Sent ilter by response type: mailAddress riggs.sheryl@gmail.com	Thanks in Scott tech@clas 0 All	advance for resp sapps.com	HTML: Sent C Response Date	ount: <u>Status</u>	3 Response	<u>Sen</u> 5/27/201	<u>t Date</u>	PM	

w 25 ▼ sent emails per page

If you are using ResponseLogic, you can view scheduled emails to be sent at a future date and cancel scheduled emails.

Response	Logic Scheduled I	Messages			
Condition Legend: A = No	Response, B = Responded, C =	Declined			
Message Type: S = Standard	Message, F = Follow Up Messa	pe			
Scheduled Date	Subject	Condition	Message Type	View Body	Delete
	Condition Legend: A = No Message Type: S = Standard	Condition Legend: A = No Response, B = Responded, C = Message Type: S = Standard Message, F = Follow Up Message	ResponseLogic Scheduled Messages Condition Legend: A = No Response, B = Responded, C = Declined Message Type: S = Standard Message, F = Follow Up Message Scheduled Date Subject	Condition Legend: A = No Response, B = Responded, C = Declined Message Type: S = Standard Message, F = Follow Up Message	Condition Legend: A = No Response, B = Responded, C = Declined Message Type: S = Standard Message, F = Follow Up Message

To schedule a message, simply select a send date in the future as shown below.

Step 2 of 2 Message Det	If sent prior, time and date are
All fields marked with a red asteri button to send the email to the de	isk (*) are required. You can personalize your email by including tokens in so described below. When finished, click the Send esignated recipients.
Email List:	The email list selected on the last page. Click back to change the email list. Email List for Testing This List was Last Sent on: 5/27/2014 10:07:11 PM With Email Subject: Event Recap 5-28-2014
Survey:*	Select the survey to which the email will be sent.
	Please Select
Pre-Populate Message From Prior Email Optional Pre-Populate Message From Email Template	Select email message from below list: Please Select Populate Email Warning: You must remove or update any tokens that were survey s Tokens from a different survey will not work. Select email template from below list: No Available Templates Populate Email
Send Date:	Enter the date and time that you want the suvey emails to be sont on.
Email Subject:*	
'From' Name:	Enter the NAME that you want to show that the email is being sent from.
'From' Address:*	Enter the EMAIL address that the email should appear to come from.

Email Text:*

Enter the text of your email below. You may include the following tokens, each of which will be replaced, as noted, in the actual email: #SurveyLink# - The location of the link to the survey (required) (this is formatted with an anchor tag around it) #SurveyLinkLinformatted# - No anchor tags around the link, so you can put it in an image or tag with your own click link text



Email List containing survey login/password

You can populate any of the email address custom fields with the survey username and login you pre-assign to the user and populate that in the survey deployment email.

You can pre-assign those in excel in bulk and import them along with the email addresses all at one time.

All fields marked with an a	
List Name:	
Email Address:*	sales@classapps.com
First Name:	Sales
Last Name:	Person
Custom Data 1:	username
Custom Data 2:	password
Custom Data 3:	office 1
Active:*	Yes 🗸





Email Text:*

Enter the text of your email below. You may include the following tokens, each of which #SurveyLink# - The location of the link to the survey (required) (this is formatted with #SurveyLinkUnformatted# - No anchor tags around the link, so you can put it in an im #EIDToken# - Just the EID with nothing around it. Usage Example: yoururl/TakeSurve starting marker.

#QSEnd# - Survey Link query strign add on values ending marker.

Example: #SurveyLink# #QSStart#&product=apple&office=#CustomData1#&country: The above example will automatically attached the extra query string values on to the

#DeclineLink# - The location of the link a user can click to decline responding to the su #DeclineLinkUnformatted# - No anchor tags around the link so you can put it in an im-#FirstName# - The first name of the email recipient

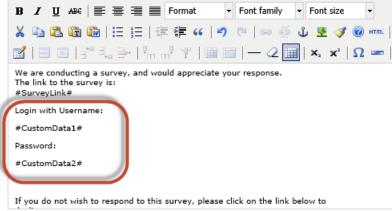
#LastName# - The last name of the recipient

#CustomData1# - The first custom data field #CustomData2# - The second custom data field

#CustomData3# - The third custom data field #OptOutLink# - A link for the user to opt-out of further emails (this is just the link put receive emails"...)

HTML EMAIL VERSION:

All emails have an html view and a plain text view (called alternate views), the recipier



3rd party email deployment such as Constant Contact

Generic Link: (no individual email list tracking)

If you are using a 3rd party email system, simply copy the survey deploy link from the deploy page and put that link in the email message in the 3rd party system.

Manage	Status	Title (click to preview)	Date Created	Design	Options	Deploy	Analyze	Total	Comp/ Incomp.	Archive	Delete	Clear
CLOSE	Open	Test Survey	02/09/2018				Lat	0	0/0			
LAUNCH	Design	Smileys	02/07/2018				Lat.	0	0/0			
CLOSE	Open	test for star question type	10/12/2017					1	0 / 1			0



Deploy Survey

ploy 'test' Survey

Send Survey Invitations by Email To Send Invitations via the SelectSurvey E mail List Utility Select the Use E mail List button below. Email lists allow you to send a dynamic link to the Survey that offers you the ability to use Data Piping to insert any of the e mail list data into the survey. If instead you need to deploy a static link via web page, pop up, or want to use your desktop e mail program use the link below based on purpose. Email Lists
Did my survey ID change?
Specify Custom Survey ID Only letters and numbers are allowed. NO spaces, punctuation, or XML or HTML characters are allowed which could potent break the survey link. 94I 1976
Save Custom SurveyID
Email Link To send a link to your survey via email, simply copy the link below and paste it into your email. http://localhost/SelectSurveyNET-TRUNK/src/TakeSurvey.aspx?SurveyID=94L1976

Web Page, Pop-up, or Email Links Web Page Link

Unique Individual Link: (with email list tracking)

Alternatively if you want to use unique URLs for each recipient on the email list page choose "Export to Excel" option, then import that list into your 3rd party email program.





Step 1 of 2 -- Email Recipients

Specify the email recipients by selecting an email list. You may optionally filter the email addresses in the selected email list using the filter o

Select Email List				
Select the email list to v Email List for Testing (which the email message (3 email addresses)	should be sent.	Select option to write EID unique URL's to	
Apply Filter) Send to all email addre	5545	Excel to import into 3rd party email system to maintain tracking	
		sses. sses that have not opted out	between both systems.	
۲	Write EID URLs to File.	rites unique URLs to file. Thi	s will write the sent history to the table fo	r tracking with the EID
0) Send to email addresse	es that match:		
	Active:	No 🔻		
	Email Address:			
	Custom Data 1:			
	Custom Data 2:			
	Custom Data 3:			
				C

Email Message Formatting

When changing the default email message that appears in the box, make note of the below tokens which are updated when the email sends with their associated values from the email list.

The Default message looks like this:

Dear #FirstName#,

We are conducting a survey, and would appreciate your response. The link to the survey is: #SurveyLink#

If you do not wish to respond to this survey, please click on the link below to decline: #DeclineLink#

Thanks in advance for responding to the survey, Scott

Below are the tokens specific to email messages and opt outs:

#SurveyLink# - The location of the link to the survey (required) (this is formatted with an anchor tag around it)
#SurveyLinkUnformatted# - No anchor tags around the link, so you can put it in an image or tag with your own click link text.
#EIDToken# - Just the EID with nothing around it. Usage Example: yoururl/TakeSurvey.aspx?EID=#EIDToken# #QSStart# Survey Link query string add on values starting marker.





#QSEnd# - Survey Link query strign add on values ending marker. Example: #SurveyLink##QSStart#&product=apple&office=#CustomData1#&country=US#QSEnd# The above example will automatically attached the extra query string values on to the end of the #SurveyLink# URL anchor tag.

#DeclineLink# - The location of the link a user can click to decline responding to the survey

- #DeclineLinkUnformatted# No anchor tags around the link so you can put it in an image.
- #FirstName# The first name of the email recipient
- #LastName# The last name of the recipient
- # Custom Data 1 # The first custom data field
- #CustomData2# The second custom data field
- #CustomData3# The third custom data field

#OptOutLink# - A link for the user to opt-out of further emails (this is just the link put your own text around it such as "click #OptOutLink# if you no longer wish to receive emails"...)

SMTP Universal "From" email where all other "from" is "reply-to"

In admin tools > application wide settings > Universal from email you can set up an universal "from" email address. The universal "from" email is normally a "no-reply@yourdomain.com" email.

This helps with security so that you only have one from email for all emails sent from the survey application. If someone replies it will go to the "reply-to" email address which is whatever the survey owner put in as their address, or whatever was entered when sending to an email list on the form.

See the screenshot below.

Application-Wide Settings The items on this page should only be changed by an ADMIN IT	F person that is responsible for installing the application. If you are unsure on the settings email tech@classapps.com or refer to the installation man
	lect your Encoding and Culture which is used by the Export, and for datetime formatting. If you are having trouble with your datetime formatting, ch ing should be set to Windows-1252 if you need time format in hh:mm.
Application Support Email Address	1. URL Settings sales@classapps.com
	Default is "sales@classapps.com". This should by your support email address at your company.
☑Use Universal 'From' Email Address	Use Universal "From" Email Address
	no-reply@classapps.com
	This should by your universal "from" email address used for sending all emails. This is to cut back on spoofing to use one authenticated email address per company as the "from" address. All notification emails will use the "from" as the "reply to" addresses.
A D D B THEFT DE LIET	

When this is activated, you will see the label "repy-to from email address" instead of "from email address" in the email list send forms. (See screenshot below).



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Email Subject:*	Enter the subject of email
'From' Name:	YOUR NAME
'Reply-To' Email Address*	sbriggs@classapps.com
'CC' Address(es):	Enter emails separated with Semicolon ';'
	Warning! CC will get a copy of EVERY UNIQUE EMAIL. NO TOKE!
'BCC' Address(es):	Enter emails separated with Semicolon ';'
	Warning! BCC will get a copy of EVERY UNIQUE EMAIL. NO TOKI
Email Text:*	●Html ○Plain Text
	Note: Make sure you check both email boxes, both HTML and F email client for recipient determines which message is displaye
File Edit View Insert	Format Tools Table
S C Paragraph	✓ B I ▲ ✓ Ξ Ξ Ξ
Dear #FirstName#,	

We are conducting a survey, and would appreciate your response. The link to the survey is:



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Hidden Fields

Survey Options

Survey Options

'Test Survey' Survey

Please make changes in the form below. Note that all fields marked with an asterisk(*)are required.

General	Display	Access	Completion	ActiveLogic	Report	Advanced
Hidden Fields		There are no hidden fields cor to a survey that does not have	0	Click the "Configure" button	n to add fields or to lea	arn more about hidden field
Configured Dynamic	Tokens	Configure Hidden Fields There are no Dynamic Tokens	configured for this surve	ey. Click the "Configure" bu	itton to add dynamic to	oken or to learn more.
Survey Poview		Configure Dynamic Token				
Survey Review		The survey review feature allo Configure Survey Review	ws review and edit of a r	esponse within a single su	rvey page (instead of h	naving to page through each

Hidden Fields Survey

2

When a user responds to a survey, you may save data stored in session, cookies, or in the querystring, and have this data be associated with each individual response. The Type field is the source of the hidden data, the Key field is the key within the session, cookie, or querystring used to extract the data, and the Display Name field is how the data captured will be displayed in the reports.

#	Delete	Туре	Кеу	Display Name		
1		Querystring V	test	test	×	
						\square
				Back	Insert Hidden Fie	d Save

To populate the response with the hidden field in the above case, you must add it to the query string deploy URL like so:

http://localhost/SelectSurveyNET-TRUNK/src/TakeSurvey.aspx?SurveyID=94L1976&test=123

Adding the "&test=123" will store "test" variable to equal "123" for the person that clicks this link.

Dynamic Tokens

You can use dynamic tokens to insert custom data, delete custom data, retrieve custom data, retrieve single values, rows, or data sets, even XML or chart data directly from the database to display in a survey, email or custom report.

To add a dynamic token to a survey, click "Survey Options" then the "Advanced" tab:

vey Options ey Options Survey' Survey se make changes in	the form below. Not	e that all fields marked	d with an asterisk(*)are rec	uired.		
General	Display	Access	Completion	ActiveLogic	Report	Advanced
Hidden Fields	to a s	urvey that does not ha		Click the "Configure" butto	n to add fields or to lear	n more about hide
Configured Dynam	ic Tokens There	nfigure Hidden Fields are no Dynamic Toke nfigure Dynamic Tok	ns configured for this surv	ey. Click the "Configure" אי	utton to add dynamic to	ken or to learn moi
Survey Review	The s		llows review and edit of a l	esponse within a single su	irvey page (instead of ha	aving to page throu
		TOTALYARDS		##DT=TOTALYARDS_1#		I
		REPORT2	-	###DT=REPORT2_1###		
		page5		###DT=page5_1###		
		page11		###DT=page11_1###		
		page13		###DT=page13_1###		
		page15		###DT=page15_1###		
		page17		###DT=page17_1###		
		page19		###DT=page19_1###		
		page21		###DT=page21_1### ###DT=page23_1###		
		page23				



Insert Dynamic token
Create/Edit Dynamic Token
Enter the database connection string for the database that will be queried: (must be same database type as what the application already uses)
Server=ATOMIC7\SOLEXPRESS;Database=hawcoa2;UID=sa;PWD=ddh0sr;
Sciver Aronic, (Scherkess, Satabase-Mawopaz, orb-sa, Pab-dalissi,
\sim
Select Database Type:* This can be separate database from your survey database, by specifying the connection parameters below.
SQLServer V
Select Database Driver:* Example: MS Access uses the OleDb driver. MS SQL can use SqlClient or Oledb driver.
SalClient V
Scholent +
Select Query Dataset: Place the piping token (i.e. ###123###) into the SQL query where token will be replaced with the answer that was
provided by respondent to this question when taking the survey. NOTE: MUST USE "AS RESULTS" in the query for the dynamic token to get results.
NOTE: MOST USE AS RESULTS in the query for the dynamic token to get results. Example: select title AS results from sur survey where survey id = ###100###
Examples below the results in this surgery where survey is a ###100###
Insert With Query: Example: insert into x (number_col, text_col) output INSERTED.number_col AS results values (###100###, '###101###')
Select CAST (answer text AS VARCHAR(MAX)) as [Company Name], ra.response id as
[Response ID], '\$'+convert(varchar(50), cast(round((isnull(ti.totalInvoiced,0)*.05-
(isnull(ts.totalSubtractions,0))*.05),2) as numeric(36,2)),-1) as [Stewardship
Assessment Due Care], isnull(ti.totalInvoiced, 0) - (isnull(ts.totalSubtractions, 0)) as
[Sq. Yards]
from sur response answer ra
left outer join
(Select sum(CAST((cast(answer text as nvarchar(max))) as float)) as totalInvoiced,
response id
from sur response answer where item id in
Tenter a name for this token which will identify it in the configure dynamic tokens page. Underscores are disallowed and will removed.
###DT=REPORT _1###
Fach variable returned in order identified by ###0T=mytokenname_1### through ###DI=mytokenname 2###. The number of results returned by the query determine the numbers used by " 1, 2, 3,"
$###D1=mytokenname_2###.$ The number of results returned by the query determine the numbers used by $_{1r_{2r_{3}}}$ Use these dynamic tokens in your question text or answers to "pipe" this data into your survey.
est these dynamic tokens in your question text of dismers to pipe this data into your survey.
Canad

DYNAMIC TOKEN PIPING QUERY EXAMPLES:

###DT=DynamicTokenID click the "configure dynamic tokens" button on the survey options page to add dynamic tokens, then type in or use the menu to place the token where ever you want the text replacement to occur. You can use dynamic tokens in insert custom data, delete custom data, retreive custom data, retreive single values, rows, or data sets, even XML or chart data directly from the database.

Dynamic Token Query Example 1:

select title AS results from sur_survey where survey_id = ###100###

Just place the dynamic token in the survey by pasting the token that is generated in the application i.e. ###DT=yourtokenname### into the location in the survey, such as in the question text, subtext, or question itself. You can also place dynamic tokens in custom reports and emails and they will get replaced out with the resulting data when rendered. If the token returns no results and just updates, inserts or deletes data, then it will not display in the survey at all but will process when the quesiton is rendered.

Dynamic Token Query Example 2: (update data wiht a dynamic token in a survey)

IF EXISTS (SELECT * FROM Acustom_report2 where ResponseID = #ResponseID# and SurveyID = #SURVEYID# and ProductNum = 3) UPDATE Acustom_report2 set ResponseID = #ResponseID#, SurveyID = #SURVEYID#, ResponseDate = GETDATE(), ProductNum = 3,[Product Sold] ='###445###',[FIber Type] = '###446###',Backing ='###447###'





,[Square Yards Sold] =###449### ,[Square Yards Returned] =###450### ,[Exempt Assessment Adj] =###451### ,[Write off Assessment NC] =###452### ,[Write off Assessment Bankrupt] =###448### output " as results where ResponseID = #ResponseID# and SurveyID = #SURVEYID# and ProductNum = 3 ELSE insert into Acustom_report2 (ResponseID, SurveyID, ResponseDate, [Product Sold],[FIber Type],Backing,[Square Yards Sold],[Square Yards Returned],[Exempt Assessment Adj],[Write off Assessment NC], [Write off Assessment Bankrupt],ProductNum) output " as results values (#ResponseID#,#SURVEYID#,GETDATE(),isnull('###445###','none selected'),isnull('###446###','none selected'),isnull('###447###','none selected'),isnull(###449###,0),isnull(###450###,0),isnull(###451###,0),isnull(###452###,0),isnull(###448## #,0),3)

Dynamic Token Query Example 3: (delete data with a dynamic token in a survey) delete from Acustom report2 output " as results where ResponseID NOT IN (select response id from sur response)

Dynamic Token Query Example 4: (generate a chart with a dynamic token in a custom report) select [Product Sold], [Fiber Type], [Backing], SUM([Square Yards Sold]) AS [Square Yards Sold], '\$'+convert(varchar(50),cast(round(SUM([Square Yards Sold]*.05),2) as numeric(36,2)),-1) AS [Stewardship Assessment Invoiced], SUM([Square Yards Returned]) AS [Square Yards Returned], '\$'+convert(varchar(50),cast(round(SUM([Square Yards Returned]*.05),2) as numeric(36,2)),-1) AS [Stewardship Assessment Returned], SUM([Exempt Assessment Adj]) AS [Exempt Assessment Adjustment - Square Yards], '\$'+convert(varchar(50),cast(round(SUM([Exempt Assessment Adj]*.05),2) as numeric(36,2)),-1) AS [Exempt Assessment Adjustment Amount], SUM([Write Off Assessment NC]) AS [Write Off Assessment Non Compliance - Square Yards], '\$'+convert(varchar(50),cast(round(SUM([Write Off Assessment NC]*.05),2) as numeric(36,2)),-1) AS [Write off Assessment Non Compliance Amount], SUM([Write off Assessment Bankrupt]) AS [Write off Assessment Bankrupt -Square Yards], '\$'+convert(varchar(50),cast(round(SUM([Write off Assessment Bankrupt]*.05),2) as numeric(36,2)),-1) AS [Write off Assessment Bankrupt Amount], SUM([Square Yards Sold])-(SUM([Square Yards Returned]) + SUM([Exempt Assessment Adj]) + SUM([Write Off Assessment NC]) + SUM([Write off Assessment Bankrupt])) AS [Net Sq Yds], '\$'+convert(varchar(50),cast(round(SUM([Square Yards Sold]*.05) - (SUM([Square Yards Returned]) + SUM([Exempt Assessment Adj]) + SUM([Write Off Assessment NC]) + SUM([Write off Assessment Bankrupt]))*.05,2) as numeric(36,2)),-1) AS [Stewardship Assessment Due Care] from Acustom_report2 where SurveyID=134 group by [Product Sold], [Fiber Type], [Backing]

Dynamic Token Query Example 5: (generate a chart for custom report)

Select round(sum(CAST((cast(answer_text as nvarchar(max))) as float))- (Select sum(CAST((cast(answer_text as nvarchar(max))) as float)) from sur_response_answer where item_id in (625,626,627,623,616,617,618,614,607,608,609,605,598,599,600,596,589,590,591,587,580,581,582,578, 571,572,573,569,562,563,564,560,553,554,555,551,544,545,546,542,535,536,537,533,526,527,528,524,517,518,519, 515,508,509,510,504)),2) as [Total Sq. Yards] from sur_response_answer where item_id in (633,624,615,606,597,588,579,570,561,552,543,534,525,516,505)

Advanced Reporting

The dynamic token above was used in a free form report:



Company Name	Response ID	Stewardship Assessment Due Care	Sq. Yards
Alexandria International, Inc.	2471	\$2814.74	56294.73
Alliance Textiles	2489	\$1568.08	31361.6
Atlas Carpet Mills, Inc.	2467	\$3689.15	73783
Beaulieu Group LLC	2485	\$89762.10	1795242.02
BELLBRIDGE, INC	2484	\$95.49	1909.72
Bloomsburg Carpet Industries, Inc.	2465	\$441.70	8834.02
Brintons U.S.Axminster, Inc.	2463	\$1151.06	23021.25
CAP Carpet, Inc.	2472	\$8.88	177.66
Catalina Home	2458	\$680.37	13607.31
CAVALIER CARPET INDUSTRIES	2438	\$2403.42	48068.36
Colin Campbell & Sons Ltd./Nature's Carpet	2462	\$26.38	527.65
COURISTAN, INC.	2482	\$1006.34	20126.87
COURISTAN, INC.	2483	\$94.17	1883.36
Crossley Axminster Inc.	2474	\$54.48	1089.5
Dalton Carpet Mart	2490	\$542.03	10840.51
DALTONIAN FLOORNG INC	2448	\$260.78	5215.66
Design Manufacturing International, LLC	2445	\$50.30	1005.97
Desso USA, Inc.	2469	\$27.21	544.18
DOBBS MILLS LLC	2486	\$34230.11	684602.11
Earth Weave Carpet Mills	2466	\$68.19	1363.89
Emerald Carpets	2481	\$3389.06	67781.29
Engineered Floors 11 C	2456	\$34894 73	697894 59

Manage Free-Form Reports

This page allows you to manage free-form reports.

Below you can add, edit or delete free-form Reports.

Viewing Requires a "Report Share" login. When the user clicks the email link they must login to view the report.

To add a login for someone to view a report set their permissions role to "Report Share" only. To add a user, click "Users" then "Add" then make sure you select the "Report Share" role from the drop down box. The email address for the report share recipient must match their login email address, since both must match in order to view the report.

Access Types: "L" = Login Required (Report share login role or higher), "A" = Anonymous



Free-	Form Report Name	Date Created	Report Share URL	View	PDF	Edit	Delete	Enabled	Report Sharing	Send	Access Type
-------	------------------	--------------	------------------	------	-----	------	--------	---------	----------------	------	-------------





Edit Free-Form Report

Select from the below questions to include in the report.

Manage Filters

Below you can design your own free-form report with the html editor using the tokens provided which will ¢ 360 style reports. This is a report of cummulative responses for calculating totals per question. This report Report for individual response display.

Access Type: Select the access level required to view the report. All report shares utilize unique URL link. Set report shar Anonymous

Page Name:	
(this will show as the page title on the custom completion page)	
Care Report 1 - 9/25/2013	

Custom Page Template:

(you can select a survey template to maintain look and feel of survey) Report Template

Use the below HTML editor to design your custom report. You can preview the page by clicking the preview replaced with the respondents specified attributes when the respondent views it.

How to perform math functions on score token replacements: Example:[FUNC_START](###SC=133###/(###SC=145###"###SC=146###))"703[FUNC_END]

How to get priority colors based on scores: getPriorityColor(###SC=133###) will return green. getPriority score range.

0-50 RED (High Priority)
51-75 YELLOW (Medium Priority)
76-100 GREEN (Low Priority)

Instructions:

Click	the "1	T" butto	on in the	lower righ	nt row of th	e rich te	xt menu	below to	o show t	he tokens	menu. Clie	ck on a
в	I	L ABC			Format	- For	it family	 Font 	size	•		
X	Da 🕻	۵	🛍 🗄	日津	SE 🖌	2 (*	မေး တို့	ů 👱	🦪 🔞	нтп. 27	ا 🕰 🍯	<u>A</u> -
1		🔳 s	• B., B	e Pin n	2 Y 📾	iii -	- 🖉 🛅	×,	x ^a Ω	- 3	►¶ ¶4	
		REPORT_ GRANDT	-	** ***D1	r=totalyas	RDS_1##)				

Free Form Auto-PDF Population mapping into Acro Fields

Individual responses can be exported into PDF's where each answer is mapped to a PDF acro field. Just upload your PDF using the upload utility provided, then use the mapping menu to map each survey question to the PDF Acro field. When the responses come in, each response will have a PDF link, clicking the PDF link will populate the PDF with that response.

First click "Create Free Form Report",





Manage Free-Form Reports

This page allows you to manage free-form reports.

Below you can add, edit or delete free-form Reports.

Viewing Requires a "Report Share" login. When the user clicks the email link they must login to view the report.

To add a login for someone to view a report set their permissions role to "Report Share" only. To add a user, click "Users" then "Add" then make sure you select the "Report Share" role from the drop down box. The email address for the report share recipient must match their login email address, since both must match in order to view the report.

Access Types: "L" = Login Required (Report share login role or higher), "A" = Anonymous

					FORM REPOR

Select or upload the pre-existing PDF into SelectSurvey.NET using the upload button, or select from prior uploaded PDF's in the drop down box.

Report Configurator	
Free-Form Report Configurator	
Step 1 - Select Survey	
Select survey to include in report.	
test (08/10/2014)	¥
Save Free-Form Report Name:	
Saved reports will show on free-form reports page.	Upload or select PDF
Auto Fill PDF	
Select Auto Fill PDF (optional):	
This will allow you to populate PDF autofill fields with map	ped survey response answers.
StudioDEventRecap-6-9-2014.pdf Upload PDF	



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Free-Form Reports

Select from the below questions to include in the report.

MANAGE FREE-FORM REPORTS

Edit Free-Form Report

Manage Filters Below you can design your own free-form report cummulative 360 style reports. This is a report use the Custom Report for individual response Access Type: Select the access level required to view the re Anonymous Report Name	t of cummulative responses for calculatin display.	g totals per question. This r link. f If you update the PDF, click	eport is n	Click "E acro fie menu ques acrob	ld ma i to m tions	apping nap to	ises,
Final Event Recap PDF report 6-9-2014		"Rescan"					
Current PDF Template: (that will be autofilled by the individual results))						
StudioDEventRecap-6-9-2014.pdf		View PDF Rescan PDF	Update Fie	lds			
PDF Field Key	PDF Field Type Name	Question Answer Ma	pping	Column	Row	Col Ans	EDIT
Brand	TextField	104		-1	-1	0	Edit
Brana		005		-1	-1	0	- 10 A
Address	TextField	235		-	-1		Eait
Address Account	TextField	426		-1	-1	ŏ	Edit
Address				-	_	0 0	Edit Edit Edit
Address Account	TextField	426		-1	-1	õ	Edit Edit Edit Edit Edit

To view individual responses populated into each PDF, click the "View" or "PDF" icons below.

Free-Form Reports

CREATE NEW FREE-FORM REPORT

disable

enable

A

anage Free Form Reports

test

al Event Recap PDF

slow you can add, edit or delete free-form Reports.

08/11/2014

06/09/2014

ewing Requires a "Report Share" login. When the user clicks the e	mail lints there must leade to view the see,	urt.					
) add a login for someone to view a report set their permissions r leport Share" role from the drop down box. The email address fo ew the report.	Click "View" or "PDF" to view populated individual					en make sure you s e both must match	
:cess Types: "L" = Login Required (Report share login role or hig	responses.						
ports are filtered by: ALL Surveys							
E-Form Report Name Date Created Rep	ort Share URL	/iew	PDF	Edit	Delete	Report Sharing	Access Type

£,

a1

1.1

http://16.selectsurvey.net/studioD/Fo

http://16.selectsurvey.net/studioD/Fo

rmReport.aspx?RID=123K3



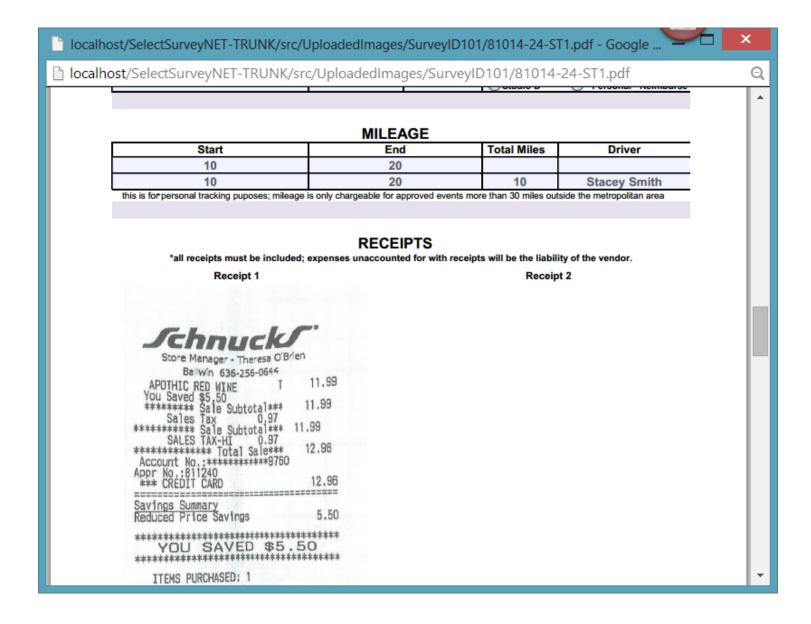
Reports				dit" to edit dividual		Click "PDF" to that is popul		1
esponse Revi	ew List for Fr	ee Form Auto Fill P	DFRe resp	onse. 🔰		answe	rs.	
ist of Respons	ses for Reviev	v/Edit						
Date	Time	Response ID	Username	First Name	Last Nar	<u>me</u> <u>Complei</u>	ed Edit	PDF
/10/2014	7:45 PM	320	admin	Scott	Zinn	Υ		

After clicking "PDF", the individual response is populated into the PDF form, similar to the below example:

localhost/SelectSurveyNET-TRUNK/src/UploadedImages/SurveyID101/81014-24-ST1.pdf - Google	×
localhost/SelectSurveyNET-TRUNK/src/UploadedImages/SurveyID101/81014-24-ST1.pdf	Q
	Î
GENERAL EVENT RATING (X) Poor Fair Good V.Good Excellent	
Date 8/10/2014 Job # ST1 Supplier Good	
Off Premise On Premise Special Event Street Team	
Account Schnucks Address 15425 Manchester Rd, Belton, MO	
Start Time 3:45 PM End Time 6:15 PM Duration 2 hours Rep Present No	
Account Type 💿 Grocery/Retail 🔿 Liquor/Conv. 🔘 Restaurant O Lounge/Pub O Club O Event Venue	
Ttl # Ppl Approached 50 Ttl # of Samples 32 Total # Sold 7	
MERCHANDISING INFO Was PRODUCT DISPLAYED? Yes If Yes, Check: Plack Bar Case Display End How Many FACINGS in a Set? 2 Cap Competitive Displays: Francis Coppola Was the FEATURE POSTED? Yes If Yes, Check: Banner Signage Counter Table Tents Menu FEATURE PRODUCT / DRINK Apothi Red FEATURE PRICE \$ REG PRICE \$ Were there REBATES available? No Permanent e. exterior, counter/bar top, back bar, staff Was there POS for this event? No Permanent ie. exterior, counter/bar top, back bar, staff OMMENTS: Too Slow Slow Perfect Busy Too Busy ETHNICITY % Males 50 % 21-25 % 26-30 20 % Caucasian 70 % Hispanic 10 % Females 50 % 31-35 % 35+ 40 % African American 10 % Asian 10 LIFESTYLE Gen Mkt Urban LBGT LBGT Kerner Kerner	
SAMPLING DETAILS Sample Size 1/4 oz 1/2 oz 1 oz 2 oz 3+oz Hand Sell POS Only No Product Purchase Cups Upbranded Branded or Client Provided No Product Purchase	-

Images and digital signature question types in survey are mapped to acro text boxes:





Application Wide Settings Options

Click "Admin Tools" link in upper right corner, then "Application Wide Settings" link. Here you will find the application wide settings such as "Default Survey Template", "Default Days Survey is Open", which when set are the defaults for all new surveys created from scratch.



Application-Wide Settings

The items on this page should only be changed by an ADMIN IT person that is responsible for installing the application. If you are unsure on the settings email tech@classapps.com or refer to the installation manual.

Note on date formats:

.NET Globalization settings are in IIS, which is where you will select your Encoding and Culture which is used by the Export, and for datetime formatting. If you are having trouble with your datetime formatting, check the web site IIS .NET Globalization settings. For example Encoding should be set to Windows-1252 if you need time format in hh:mm.

1. URL Settings

Application Support Email Address

sales@classapps.com

Default is "sales@classapps.com". This should by your support email address at your company.

Application Root URL (Default External URL)

http://www.classapps.com/Demos/SelectSurveyNET

Default is "http://www.classapps.com/Demos/SelectSurveyNET". This should be the production URL where you installed the survey application.

Application Intranet (Internal URL) - Optional

http://www.classapps.com/Demos/SelectSurveyNET

Optional - the internal intranet where you installed the survey application which is only

Archiving and Restoring Surveys from Archive Database

A new feature with 5 is that the archive database is separate from the production database. This enables the application to run faster, so you can offload legacy surveys and responses for better performance. If you have ten years of surveys and responses, the application will begin to bog down if you are not updating your memory and hardware to compensate for the extra space, and your database could grow to well over 100 gigs.

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To remedy this situation, an "archive and restore" feature is available for all users from the survey list page.

When you click "archive" to the right of a survey name, it will copy that survey into the separate "archive" database and remove it from your production database entirely. The survey will no longer show in the survey list.

In order to "restore" the survey at a later date, you would click "restore survey" button at the top right of the survey list page as shown in the screenshot below:

					Resto	re Survey	Create	Create Survey		
•	GO			ĺ	Search title	e and owne	r fields	GO		
sign	Options	Deploy	Analyze	Total	Comp/ Incomp.	Archive	Delete	Clear		
2				202	113 / 89			0		
2	ð		lat.	202 47	113 / 89 27 / 20			0		

After you click the button, it will take you to a restore survey page, where you can select the name of the survey you wish to restore from a drop down box as shown in the screenshot below:





Restore a Survey

Restore Survey from Archive Database to Production Database		
This page is for survey owners to unarchive and copy a survey		tion database.
If you do not have an archive database or need help	Select Survey name you want to restore	×
Click below button to start the restore: Restore Survey (This may take a few moments, especially if copying lar	rge amounts of responses. Only click once a	nd wait for completion message below)
Completion Message:		

After you select the survey name from the drop down box, then click "Restore Survey" button. A message will show in red text when it is completed. After it is completed restoring, the survey name will show up in the survey list page again.

In order for this feature to work you must reference an archive database in your web.config.

If an archive database connection string is not supplied, then the old functionality will remain where the survey is NOT archived, and only "flagged" that it is archived and it will REMAIN in the survey list where it can be deleted. In this case it will show that it is archived but still appear in the survey list page. This means that it has not been archived, and if deleted, it will be permanently deleted.

Admin Tools

First, login using and admin account.



Second, click "Admin Tools" link from the user profile menu as shown below.



natting. If you are having trouble with your datetime

Below are the various tools you will have access to:

- Account Usage
- General Configuration
- Application Wide Settings
- Database Tokens (Nicknames) used in Dynamic Tokens and Database Question Types
- Web Service/ API Tokens used in Dynamic Tokens and Database Question Types
- Debug Database Connection
- Database Version
- View Logs, Clear Logs
- Database Validation Tool for Surveys
- Database Validation Tool for Libraries
- Data Copy Utility
- User Data Copy Utility
- Delete Report Filters
- Debug Install SMTP Settings Send Test Email
- Decrypt EID Link or SurveyID



- Specify Company Logo and Copyright Text
- Globalization and Custom Text
- Translate / Edit Global Text
- Translate / Edit Admin Area Text
- Debug International Date Formats
- Unlock Surveys
- Kiosk Admin
- XML Generator Admin
- View Uploaded Images/ Files Upload Image/File
- Activate / De-Activate Question Types
- Active Directory User Field Synchronization Mapping

Kiosk Admin

Kiosk Mode is a mode which activates a Kiosk page, which is mostly useful in a kiosk/touchscreen – such as a computer/laptop/touchscreen located in a public place, or used by a sales person in a convention. In this situation, there typically would be a full screen survey page with a button to take the survey. When the respondent walks up to the kiosk they click the button – to start the survey. If configured for a sales person – the sales person can enter the users info, or look up the users info and click a button to login as them and answer the questions as the respondent. In this case you would activate the user lookup/registration feature to display on the Kiosk Home page so the sales person could look up/add respondent information. Alternatively this functionality can be hidden and just have a single anonymous take survey button for each survey activated.

Kiosk Mode is activated on a "per survey" basis, where each survey must be added to the kiosk from the "admin tools" (for security).

To activate Kiosk Admin Home Page, go to "admin tools" > (scroll down to) "Kiosk Admin" > then you will be on the Kiosk Admin page.





Survey Utilities

Unlock Surveys

If a user has locked a survey for editing (on the modify survey page a message stating that the survey is locked for editing unlock it, you can force an unlock on this page. 30 minutes of inactivity by the person that has locked the survey should a need it unlocked immediately use this page to clear the lock.

<u>Kiosk Admin</u>

Configure or activate Kiosk Home Page (for exhibitions or kiosk type applications)

XML Generator Admin

Configure survey for XML generation and data replacement for Crystal XCelsius Dashboard reporting tool.

View Uploaded Images/Files Upload Image/File

Management of files uploaded by survey respondents if the "upload file" question type was used on a survey.

Activate / De-Activate Question Types

De-activating a question type will prevent it from displaying in the drop down box to add it to a survey.

ActiveDirectory User Field Synchronization Mapping

From the Kiosk Admin Page, follow the below steps to activate and setup a survey to show on the Kiosk Home page:

- 1. Copy the Kiosk home page URL for your reference where it says "Activate Kiosk Home Page at:"
- 2. Click the "Activate Kiosk Home page" checkbox
- 3. Change the Logo path to your logo on the Kiosk Admin page.
- 4. Select the survey from the drop down box "Kiosk Surveys"
- 5. Click the button "add survey to kiosk"
- 6. Click "save" at bottom of page.
- 7. Test the URL that you copied from #1 above.



Activate Kiosk Home Page at: http://26.selectsur	av pat/Demo-EN/VioskHome aspx
Activate Kiosk Home	
Page:	
Kiosk Configuration Settings:	this is the URL you will open full screen on KIOSK
Kiosk Logo Path: Please enter http path to logo that will display in Kiosk Hom	Page. (ex: http://www.yourdomain.com/images/yourlogo.gif)
Resources/images/KioskLogo.gif	
Kiosk Surveys: Add or remove surveys that will be available on the Kiosk He Demo 3-14-2017	Add Survey to Kiosk
Remove from Kiosk	Survey Title
Demo 3-14-2017	
Remove From Kiosk	
Display User Registration: Enter the survey deployment url of the survey you have cre for the registration survey.	ted that contains the user registration question type. Copy the survey deployment link from the deploy page

Display User Registration On Kiosk Home Page

User Registration Survey Deploy URL:

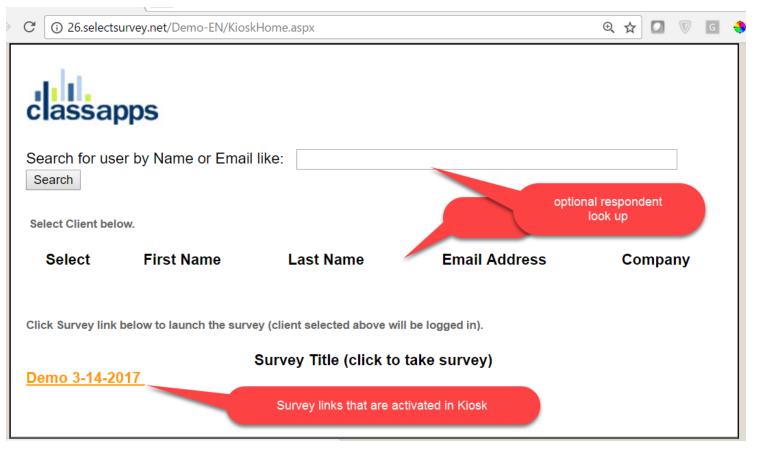
Enter the survey deployment url of the survey you have created that contains the user registration question type. Copy the	he survey deployment link from the deploy page
for the registration survey.	

http://26.selectsurvey.net/Demo-EN/TakeSurvey.aspx?SurveyID=76KH5l8		
	Cancel	Save

After you configure the Kiosk home pag you go to the URL – make the browser full screen, such as below:







You can change the logo, and look and feel of the page. The search portion will not display if you have not activated the "Display User Registration" box.

When checking the "Display User Registration" box, you must create your desired user registration survey using the "user registration" question type, and copy the deploy URL into the box on the Kiosk Admin page.

User Reviewers for User Workspace and Approve/Review

Reviewer to User Mapping

Apply to:

- User Workspace
- Analyze > Approve/Review



Users can be mapped into roles of reviewers for the review/approval process features built into the User Workspace of SelectSurvey.NET. Once a user is set as a reviewer, they can approve or reject survey responses in the user workspace for those they review for, and can approve/review via the analysis pages as well and submit comments below each question on the survey that can only be hidden for admin, or comments back to the respondent for further response updates.

Click "Users" > "Reviewer Map" to view the list of existing user reviewers.

Then click "Create User to Reviewer Mapping" to map a user or user group to a reviewer role.

Below is the screen to map a reviewer to a user. That means the reviewer has permission to see, comment on and approve/reject any response for that user in the user workspace, or in the approve/review screens.

Assign Reviewers To Us	ers			
Assign users or user groups to be reviewers for the	ne specified user. All fields marked with an	asterisk (*) are required.		
Reviewer Assignment				
Select User:*	Select User			
Select Reviewer for above User:	Select User	•		
Select Reviewer Group for above User:	Select User Group *			
Select Reviewer Role:	Level 1 Reviewer •			
			Cancel	Save

The built in review levels for a three tier review are below:

- Level 1 Reviewer
- Level 2 Reviewer
- Level 3 Legal Reviewer

Level 2 and 3 are not required. You can use a single review tier for simplicity.

After you add a reviewer they will show in the list:

Reviewer	to User Mappin	g	CREATE US	SER TO REVIEWER MAPPING
Delete	User Name	Reviewer Name	Reviewer User Group Name	Edit
		Jane Doe		

User Workspace

The user workspace is a portal for respondents, that shows a list of surveys that the user has been "invited" to take.

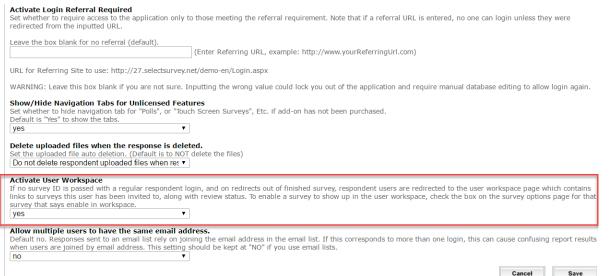


Reviewers are NOT required for the user workspace, but if reviewers are set up, they will see the user's survey list for those users that they are mapped to "review" for.

How to Enable the User Workspace Feature:

If you do not see the user workspace tab in the SelectSurvey.NET interface, then you need to enable the feature in admin tools by following the below steps:

- Login as an admin user
- Go to "Admin Tools" > "Application Wide Settings"
- Scroll down to "Feature Defaults" section > "Activate User Workspace" > change drop down to yes, click save:



How to Enable a survey to show in the User Workspace:

On the survey options page for the survey, click the checkbox that says "Show in User Workspace" as shown in the screen below:

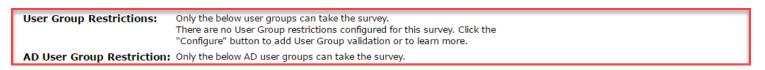


General	Display	Access	Completion	ActiveLogic	Report	Advanced	Validation		
Respond	ent Access	Level Resp	onse Level Help						
Authentication Anonymous 🔻									
Responses	;	Multipl	e Responses Not U	odateable		•			
	Note: Resumable response types will resume to the LAST page edited, not the following page. Note: Login required survey links will redirect user to login page, then automatically back to survey if they are not already logged in Note: Kiosk option must be enabled in admin tools due to security								
User Work	space:	always r	necked, this survey wi requires a login. Note: w in User Workspace					age). The user workpace	
IP Addres	s kange:		e no 1P address rang o add IP address vali			e Configure			Configure
User Grou	User Group Restrictions: There are no User Group restrictions configured for this survey. Click the "Configure" button to add User Group validation or to learn more.						Configure		
AD User G	roup Restricti	There ar button t	below AD user group e no AD Group restric o add AD User Group irectory Authenticatic	tions configured for t validation or to learr	this survey. Clic	k the "Configure"			Configure

How to Enable a specific user or user group to see a survey in their User Workspace:

By default, if a survey is enabled for user workspace, all users with a login will see it in their user workspace. If the survey has a user group restriction, then only the users in the user group will see the survey in the user workspace.

On the survey options > Access tab, add specific users to the user group restrictions, or AD user group restrictions for the survey.



What the User Sees:

					weicome Jo	be User (Logout) Ac
. D.	Survey	Status	٢	Date Assigned	٢	Actions
	test single response in workspace	📋 Under Review	9/26/2	016 7:08:09 PM		
assapps	Test Hover Text	Not Started	9/7/20	16 8:29:51 AM		Go To Survey
	testDate	Not Started	9/8/20	16 1:05:08 PM		Go To Survey
User: Joe User Your Position	new touch single choice buttons question type demo	Not Started	10/31/	2016 1:55:05 PM		Go To Survey
Group:	Records per page: 100			Records	s: 1 - 4 of <mark>4</mark> - Page	es: 🔣 1 🔊 🗲

- Last Updated: 4/28/2014
- By: Joe User

classapps

Contact



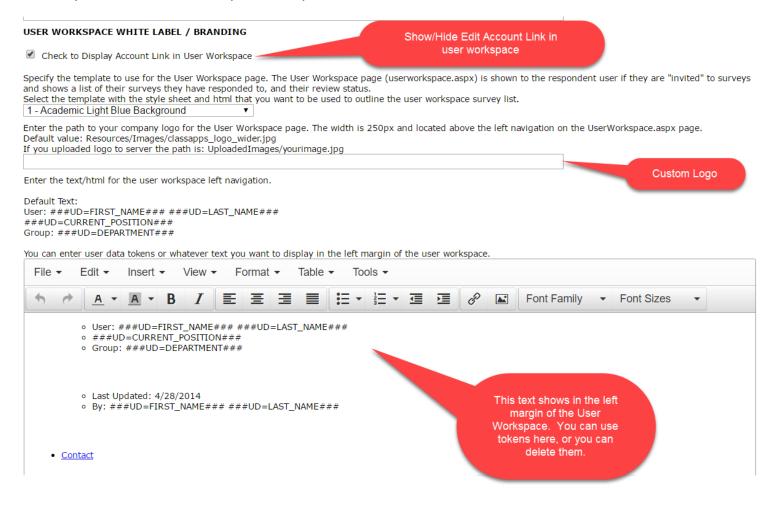


How to White Label/Brand the User Workspace:

You can change the look and feel of the User Workspace page that respondents see.

To customize the look and feel of the page follow the below steps:

- Login as an admin user
- Click "admin tools" > "White Label Branding" > "Specify Company Logo, Footer Text, Login Stylesheet, User Workspace Template"







3rd Party API Integration:

Workfront Project API – Push Survey Data into new Project Issues

When someone completes a survey, it can automatically push the survey answer data into Workfront Project creating a new "Issue" in an existing "Project" in Workfront Project.

You can accomplish this with the built in interface inside SelectSurvey with no programming!

Below are the steps and screenshots to accomplish a data push of survey data to Workfront.

The first step is to setup a Web Service Token in "admin tools" that contains the URL, username and password to access the web service or 3rd party API.

Add web service token:

Click "Admin Tools" > "Web Service/API Tokens used in Dynamic Tokens and Database Question Types".



Click "Create Web Service Token" as shown in above screenshot.

Enter the username, password and URL in the screen shown below, then click "Save".



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Web Service Token (Nic	kname) Assignment	WEB SERVICE TOKEN LIST
Add Web Service/API Token (Nickname):		
Web Service Token Nickname:" Token Nicknames must be unique. No special characters are allowed.	Example: country	
Web Service Name (SOAP) or Web Service Contract (WCF)* No special characters are allowed.	SOAP Example: country WCF Example: IAdministration	
	SOAP Example: http://www.webservicex.net/country.asmx WCF Example: http://webservices.com/webservices/Administration.svc	
Web Service/API Method: * Enter the method for ths API ex: GetCountries() The arguments, if any, are specified on the edit item page.	Example: GetCountries	
Optional Additional Configuration:		
Web Service/API Credentials Username: * Enter the username required to access the API.	Example: (leave blank)	
Web Service/API Credentials Password:* Enter the password required to access the API.	Example: (leave blank)	
Web Service/API Credentials Encryption Key: * Must be over 8 characters long, or left empty. Enter the encryption key used by the API to encrypt/decrypt login credentials.	Example: (leave blank)	

Now you can setup the Workfront Project Mapping Integration:

1) On the Survey List page, click "Survey Options" icon next to the survey that you want to push data to Workfront Project:

Vanage	Status	Title (click to preview)	Date Created	Design	Options	Deploy	Analyze	Total	Comp/ Incomp.	Archive	Delete	Clear
CLOSE	Open	Test Survey	02/09/2018				Land	0	0/0			
LAUNCH	Design	Smileys	02/07/2018				Lad	0	0/0			
CLOSE	Open	test for star question type	10/12/2017				Ltd	1	0/1			0

2) Click the "API" tab on the Survey Options page.

ſ										
	General	Display	Access	Completion	ActiveLogic	Report	Advanced	Validation	API	
ľ										

3) Click the "Workfront Project API Configuration" link

Cancel

Save





General	Display	Access	Completion	ActiveLogic	Report	Advanced	Validation	API
API Integrations - Push / Pull Data from Survey to 3rd party API.								
Note that an account may be required with the 3rd party service for the below API integrations.								
Workfront Project API Workfront Project API Configuration								
SalesForce	e API							
	ce API Confi	guration						
		guration						

4) Click "Add" after selecting the Workfront Project API from the drop down box, entering a name for the mapping, and select whether it is enabled or disabled.

API - Workfront Project Integration
API - Workfront Project Integration
Below you can map survey data to push into Workfront Project that will create a new Workfront "Issue" when anyone clicks "Done", completing the survey.
Select External Web Service/API (set up in admin tools) 🔻 Add API Token Connection Name this API Map Config Enabled 🔻 add
ADT Configuration List

5) Click "Add" to select survey questions to map to workfront project issue custom fields:

API - WOIKITOI	nt Project Integra	ation				
Below you can map	survey data to push i	nto Workfront Project that w	vill create a new Workfront "Is	ssue" when anyone clicks	'Done", completing the survey.	
Select External	Web Service/API (se	et up in admin tools) 🔻 🛛	Add API Token Connection Na	me this API Map Config	Enabled V add	
API Configuration L	ict					
Survey ID	API Action	API Action Key	API Map Name	Enabled YN	Web Service Token ID	E
782			test2	Y	1	E
782	test1	test2	test	Y	1	E
782			test2	Y	1	E
782			test2	Y	1	E
Question Item to A	PI Mapping					
add						
add						
API Ma	p ID	API Key Name		Survey Question	item ID	EDIT
		testtesttest		25566		Edit
1						





6) Click "Save" on the pop up after selecting the question and entering the custom field into the

Iocalhost/Select	:Survey/APIEditItemMapPopup.aspx?SurveyID=782			
Edit API Kev	Field to Survey Answer Mapping	:	* = Reau	ired
	a question, to map to the API Key field.			
Select Question	to Push To Workfront Custom Field Selected Above:			
Update API Maj	pping based on Question Answer OR Token			
Select API Map	Name: config A 🔹			
Enter Workfron Token:	t Custom Field to Map to: CustomField1 Hidden Field data, Email List Data, User Data, all Non-Question Tok (Note: Score tokens will only show up if you have points in your su			
	No Token		•	
	OR			
Question:	How much of a financial burden does the infusion therapy place	o on the notio	nt'o =	

text box

7) Test the mapping.

To Edit the mapping:

1) Click the "Edit" button to the right of the mapping and a pop up will display to edit that rows information.

API - Workfront Project Integration						
API - Workfron	t Project Integra	ation				
	survey data to push i	-			"Done", completing the survey.	
country		▼ <u>Ad</u>	d API Token Connection CO	nfig A	Enabled V add	
PI Configuration Li	st					
Survey ID	API Action	API Action Key	API Map Name	Enabled YN	Web Service Token ID	EDIT
782			test2	Y	1	Edit
782	test1	test2	test	Y	1	Edit
782			test2	Y	1	<u>Edit</u>
782			test2	Y	1	<u>Edit</u>
uestion Item to AP	YI Mapping					
API Maj	p ID	API Key Name		Survey Question	Item ID	EDIT
1		testtest		25566		<u>Edit</u>
2		la la la		25554		<u>Edit</u>
						_





SalesForce API

SalesForce API Integration is coming soon.

SugarCRM API

SugarCRM API Integration is coming soon.



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Obtaining Technical Support Resources

General Technical Support Requests

General Technical Support can be obtained by any of the below methods:

- By Email to <u>tech@classapps.com</u>
- By filling in a Trouble Ticket: <u>http://www.classapps.com/SupportTicket.asp</u>
- By calling 800-774-4876 (Press 2 to go directly to technical support). Note that if all tech support people are on the phone, that your voice mail will be transcribed and emailed to all tech support staff, and can be answered while they are on other calls, so please leave a message for the fastest response. Also note that only "Level 2" support includes phone support. All other levels include email support only.

When contacting technical support, you will need to provide the below:

Customer ID Number (Login): _____

The customer ID number and password is assigned and emailed to client upon purchase. The customer ID and password above is used to access product updates, product downloads, renew support, print receipts, print estimates, access to license keys.

Other information on the technical support ticket might include:

SelectSurvey.NET Version Number: v_.___

The database version number is found in the footer of every page in SelectSurvey.NET application.

Database Type: ______

Supported database types are MS SQL (2005 or later), Oracle (10 or later), or MySQL (6 or later).

• IIS Version: __

Supported IIS Versions are iis 6, iis 7, iis 7.5 or greater.

Installation Service/Upgrade Service/Consulting Request

To obtain an estimate for installation service, upgrade service or consulting by the hour for survey design, custom reports or programming custom features, contact <u>sales@classapps.com</u> or call 800-774-4876 (press 1 for sales).





Installation Service and Upgrade Service are available for a per instance fee. Currently that fee is \$150 USD. That covers a technical support person that would RDP into the server to update the files in IIS, set permissions on survey folder, and run a database script. The installation service only covers installing the application, and does not include DNS setup, MS SQL install, IIS install or general server setup or network setup.

Consulting is available by the hour, programming and survey design consulting is available, as well as anything above and beyond a normal installation/upgrade service.

Support Knowledgebase

SelectSurvey.NET has a public helpdesk that you can search for common issues. You can access the knowledgebase from here: <u>http://www.classapps.com/helpdesk/categorized.asp</u> Click "Search" to search for a keyword.

Support Documentation/Videos

All documentation is linked from the ClassApps.com website as well as included in the product download zip file in the "documentation" folder.

http://www.classapps.com/SelectSurveyDocumentation.asp

Videos demonstrating features and installation are located here:

http://www.classapps.com/Videos.asp

The general support page that links all support related links is located here:

http://www.classapps.com/Support.asp

Product Updates / Critical Security Warnings

Product updates occur each month due to new features, and updates required from new browser releases, or new mobile device releases. Some updates are also required due to security issues that might arise due to vulnerabilities in windows servers, browsers, or other related technology issues.

It is very important to stay aware of any critical security issues or product updates. The way to do this is to sign up for the SelectSurvey.NET RSS feed, or follow the SelectSurvey Twitter or Facebook page. All of these 3 communication channels update automatically any time we make a release. The release summary is posted to each of these sites simultaneously. The full release notes are included in the product download zip, and critical security concerns are only visible from the client login area after logging in. If there is a critical security issue, we post that there is a



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critical security issue, and the details of the risk and instructions will be posted in the client login area to minimize risks to client installs.

Product updates can be obtained from any of the following methods:

- RSS Feed: (<u>http://classapps.com/rss/SelectSurveyupdates.asp</u>) to add the RSS feed click the RSS Feed button here: <u>http://www.classapps.com/Support.asp</u>
- Twitter: <u>http://twitter.com/SelectSurveyNET</u>
- Facebook: http://www.facebook.com/SelectSurvey.NET

